

ALTROM

Altrom - Warranty Code 504 – 12 Months or 12,000 Miles Whichever Occurs First

Products distributed by Altrom that carry a 12 Month / 12,000 Mile warranty, whichever occurs first, are guaranteed to be free from defects in materials and workmanship when delivered to the customer. Some Altrom products carry specific manufacturer warranties or require special handling procedures. This warranty covers the cost of the defective product only and does not cover the cost of installation. Altrom reserves the right to refuse credit in the event that any damage to the product resulted from collision, improper installation, or other customer abuses. Altrom kits should indeed be returned or claimed as a complete kit if defective. This is due to the included kit components with various manufacturers where the complete kit is needed in the warranty process and for analysis by the manufacturers. This policy extends only to the original purchaser of the product and is nontransferable.

The Altrom Policy is in lieu of all other warranties, expressed or implied, with the exception of consumer warranties as provided with the packaged product. In warranty cases, those wishing to handle the warranty procedure directly with the manufacturer are welcome to do so. All alleged Altrom defects (excluding labor claims) are shipped from the DC's to Inmar. Altrom will review defective credit requests and issue credit on all items accompanied by the proper proof of purchase and completed warranty tag.