

PRODUCT WARRANTY
GUIDE 2018



WE BUILD PRIDE.™

HAND TOOLS & MECHANIC TOOLS

HAND TOOLS

Hammers & Demolition Tools
Finishing Tools
Hex Key
Knives & Multi-tools
Nut Drivers
Pliers
Ratchets & Sockets
Screwdrivers
Wrenches & Wrench Sets

Full Lifetime Warranty

If the product fails to perform for any reason, we will replace it. Return damaged product to a stocking Retail Partner or call 1-888-331-4569 for details. No proof of purchase required.

Note: Same Warranty for all New Craftsman Models (Model # starting with "CMHT") and older models (Model # starting with "9")

Certain Exclusions: Warranty does not cover expendable parts which can wear from normal use (i.e. blade in a knife)

OTHER HAND TOOLS

Torpedo Digital Levels
Standard Digital Levels
Staplers
Miter Boxes

1 Year Limited Warranty

For one year from the date of sale, this product is warranted against defects in material or workmanship

Note: If this product needs recalibration within ninety (90) days from the date of purchase, it will be recalibrated free of charge. After 90 days you must pay for recalibration. Proof of purchase required.

Certain Exclusions: This warranty applies for only 90 days from the date of sale if this product is ever used while providing commercial services or if rented to another person.

MECHANIC'S TOOLS

Mechanics Tool Sets
Individual Open Stock Tools

Full Lifetime Warranty

If the product fails to perform for any reason, we will replace it. Return damaged product to a stocking Retail Partner or call 1-888-331-4569 for details. No proof of purchase required.

Note: Same Warranty for all New CRAFTSMAN Models (Model # starting with "CMMT") and older models (Model # starting with "9")

Certain Exclusions: Warranty does not cover expendable parts which can wear from normal use (i.e. blade in a knife)

AUTOMOTIVE TOOLS

NON-ELECTRIC

Air Tools
Automotive Specialty Tools
Oil Filter Tools
Inflators
Ratchets & Sockets
Wrenches & Wrench Sets
Bench Vises

Full Lifetime Warranty

If the product fails to perform for any reason, we will replace it. Return damaged product to a stocking Retail Partner or call 1-888-331-4569 for details. No proof of purchase required.

Note: Same Warranty for all New Craftsman Models (Model # starting with "CMHT") and older models (Model # starting with "9")

Certain Exclusions Apply such as Electronic Tools, Heat Guns, Stools, Lifting Equipment, and Lighting. See Package for Details. Warranty does not cover expendable parts which can wear from normal use (i.e. blade in a knife)

TAPE MEASURES

New Tape Measures
Sold After September 2018
(Model # starting with "CMHT")

Limited Lifetime Warranty

If the product fails to perform due to defects in material or workmanship, we will replace it.

Note: Proof of purchase is required. Call 888-331-4569 for details.

Certain Exclusions: Warranty is not transferrable

Legacy Tape Measure Models
(Model # starting with "9")

1 Year Limited Warranty

If the product fails to perform for any reason, we will replace it. Return damaged product to a stocking Retail Partner or call 1-888-331-4569 for details. No proof of purchase required.

Note: Same Warranty for all New Craftsman Models (Model # starting with "CMHT") and older models (Model # starting with "9")

Certain Exclusions Apply such as Electronic Tools, Heat Guns, Stools, Lifting Equipment, and Lighting. See Package for Details. Warranty does not cover expendable parts which can wear from normal use (i.e. blade in a knife)

ELECTRONIC MEASURING TOOLS

Lasers
Laser Distance Measuring Tools
Stud Finders

Limited Lifetime Warranty

If the product fails to perform due to defects in material or workmanship, we will replace it.

Note: Proof of purchase is required. Call 888-331-4569 for details. 90 Day Satisfaction Guarantee

TORQUE WRENCHES

Electric Torque Wrenches

90 Day Limited Warranty

FOR NINETY (90) DAYS from the date of sale, this product is warranted against defects in material or workmanship.

Note: If this product needs recalibration within ninety (90) days from the date of purchase, it will be recalibrated free of charge. After 90 days you must pay for recalibration. Proof of purchase required.

Certain Exclusions: This warranty applies for only 90 days from the date of sale if this product is ever used while providing commercial services or if rented to another person.

DigiClick Torque Wrenches

1 Year Limited Warranty

For one year from the date of sale, this product is warranted against defects in material or workmanship.

Note: Proof of purchase is required. Call 888-331-4569 for details.

Certain Exclusions: This warranty applies for only 90 days from the date of sale if this product is ever used while providing commercial services or if rented to another person.

STORAGE & GARAGE ORGANIZATION

METAL TOOL STORAGE

3 Drawer Metal Tool Box

1 Year Limited Warranty

For one year from the date of sale, this product is warranted against defects in material or workmanship.

Note: Proof of purchase is required. Call 888-331-4569 for details.

Metal Storage Cabinets and Chests, Series 1000 (Black)

3 Year Limited Warranty

For three years from the date of sale, the product is warranted against defects in material or workmanship.

Metal Storage Cabinets and Chests, Series 2000 and 3000 (Red)

Ready To Assemble (RTA) Garage Organization Products

10 Year Limited Warranty

For ten years from the date of sale, the product is warranted against defects in material or workmanship.

Note: Proof of purchase is required. Call 888-331-4569 for details.

PORTABLE PLASTIC STORAGE

Portable Plastic Storage Boxes

Limited Lifetime Warranty

If the product fails to perform due to defects in material or workmanship, we will replace it.

Note: Proof of purchase is required. Call 888-331-4569 for details.

VERSATRACK

Versatrack and Versatrack Accessories

1 Year Limited Warranty

For one year from the date of sale, the product is warranted against defects in material or workmanship.

Note: Proof of purchase is required. Call 888-331-4569 for details.

GARAGE DOOR OPENERS

Garage Door Openers

3 Year Limited Warranty

For three years from the date of sale, the product is warranted against defects in material or workmanship.

Note: Proof of purchase is required. Call 888-331-4569 for details.

Certain Exclusions: See Package for Additional Coverage Terms and Conditions.

POWER TOOLS & ACCESSORIES

POWER TOOLS

Corded Hand Held Power Tools
New Sold After September 2018

Drills
Grinders
Impact Drivers & Wrenches
Oscillating Tools
Sanders
Saws (Circular, Reciprocating, Jig, Miter and Table)
Wet/Dry Vacuums

3 Year Limited Warranty

For three years from the date of sale, the product is warranted against defects in material or workmanship.

Note: 90 Day Satisfaction Guarantee

Proof of purchase is required.
Call 888-331-4569 for details.

Legacy Corded Hand Held Power Tools
(Model # starting with "9")

1 Year Limited Warranty

For one year from the date of sale, the product is warranted against defects in material or workmanship.

Note: Proof of purchase is required.
Call 888-331-4569 for details.

Cordless (V20) Hand Held Power Tools
New Sold After September 2018 (Model # starting with "CMC")

3 Year Limited Warranty

For three years from the date of sale, the product is warranted against defects in material or workmanship.

Note: 90 Day Satisfaction Guarantee

Proof of purchase is required.
Call 888-331-4569 for details.

All Legacy Corded & Cordless (19.2V) Hand Held Power Tools
(Model # starting with "9")

1 Year Limited Warranty

For one year from the date of sale, the product is warranted against defects in material or workmanship.

Note: Proof of purchase is required.
Call 888-331-4569 for details.

PNEUMATIC NAILERS & STAPLERS

Pneumatic Nailers & Staplers

3 Year Limited Warranty

For three years from the date of sale, the product is warranted against defects in material or workmanship.

Note: 90 Day Satisfaction Guarantee

Proof of purchase is required.
Call 888-331-4569 for details.

COMPRESSORS

Compressors

1 Year Limited Warranty

For one year from the date of sale, the product is warranted against defects in material or workmanship.

Note: 90 Day Satisfaction Guarantee

Proof of purchase is required.
Call 888-331-4569 for details.

WET/DRY VACUUMS

Wet/Dry Vacuums
(Model # starting with "9")

1 Year Limited Warranty

For one year from the date of sale, the product is warranted against defects in material or workmanship.

Note: Proof of purchase is required.
Call 888-331-4569 for details.

OUTDOOR TOOLS & EQUIPMENT

OUTDOOR POWER TOOLS

NEW Corded Outdoor Power Tools
(Model # starting with "CME")

3 Year Limited Warranty

For three years from the date of sale, the product is warranted against defects in material or workmanship.

Note: 90 Day Satisfaction Guarantee

NEW Cordless V20 Outdoor Power Tools
(Model # starting with "CMC")

Proof of purchase is required.
Call 888-331-4569 for details.

NEW Cordless V60 Outdoor Power Tools
(Model # starting with "CMC")

4 Year Limited Warranty

For four years from the date of sale, the product is warranted against defects in material or workmanship.

Note: Proof of purchase is required.
Call 888-331-4569 for details.

Legacy Hand Held Corded & Cordless Outdoor Power Tools
(Model # starting with "7")

1 Year Limited Warranty

For one year from the date of sale, the product is warranted against defects in material or workmanship.

Note: 90 Day Satisfaction Guarantee

Proof of purchase is required.
Call 888-331-4569 for details.

GAS POWERED OUTDOOR EQUIPMENT

Push Lawn Mowers
Ride On Lawn Tractors
Pressure Washers
Snow Throwers
Generators
Tillers
Chippers

2 Year Limited Warranty

For two years from the date of sale, the product is warranted against defects in material or workmanship. Proof of purchase is required. Call 888-331-4569 for additional details or repair locations.

Note: Typically, the Product will be repaired under warranty. Certain Tractors offer a 3 Year Limited Warranty, see package for additional details. Proof of purchase is required. Call 888-331-4569 for details.

Certain Exclusions: Warranty does not cover expendable parts which can wear from normal use (i.e. mower blades, spark plugs, etc) See Package for Additional Terms and Conditions

LAWN & GARDEN CARE

Hoses & Hose End Products (Heavy Duty)
Hose Reels (Heavy Duty)

Limited Lifetime Warranty

If the product fails to perform due to defects in material or workmanship, we will replace it.

Note: Proof of purchase is required.
Call 888-331-4569 for details.

Certain Exclusions: See Package for Additional Terms and Conditions

Hoses & Hose End Products (Medium Duty)
Hose Reels (Medium Duty)

7 Year Limited Warranty

For seven years from the date of sale, the product is warranted against defects in material or workmanship.

Note: Proof of purchase is required.
Call 888-331-4569 for details.

Certain Exclusions: See Package for Additional Terms and Conditions

Hoses & Hose End Products (Light Duty)
Hose Reels (Light Duty)

5 Year Limited Warranty

For five years from the date of sale, the product is warranted against defects in material or workmanship.

Note: Proof of purchase is required.
Call 888-331-4569 for details.

Certain Exclusions: See Package for Additional Terms and Conditions

Long Handled Garden Tools (Shovels, Rakes, etc)

2 Year Limited Warranty

For two years from the date of sale, the product is warranted against defects in material or workmanship.

Note: Proof of purchase is required.
Call 888-331-4569 for details.

Manual Cutting Tools (Shears, Pruners, Loppers)

Limited Lifetime Warranty

If the product fails to perform due to defects in material or workmanship, we will replace it.

Note: Proof of purchase is required.
Call 888-331-4569 for details.