



NAPA TORQUE CONVERTER WARRANTY POLICY

12 Month Warranty (Parts and Labor). Phone Tech Line for Warranty problems and help with installation.

RGA and Claim required for Warranty Unit must be returned to Axiom Automotive Technologies, 3543 Lamar Drive, Memphis TN 38118 with the returning store's address.

If the Torque Converter fails during the first 12 months of operation, from the date of purchase to the original purchaser, and the customer service determines (based on a telephone interview) that the failure was due to a manufacturer's defect a claim number and RGA will be issued.

NOTE: Torque Converters purchased for special application vehicles, such as but not limited to Street Rods, or vehicles that do not contain the original transmission, engine type are not covered under the manufacturer's warranty.

Pro-King Automotive Products will issue a credit on torque converters returned as warranty. The torque converter unit will be shipped to our manufacturing plant for inspection and review of claim. Labor claims will be paid upon receipt of all documentation relating to the replacement torque converter based upon industry standards. Labor cost will not be reimbursed unless a manufacturing defect is validated through Pro-King's inspection and review process.

Axiom Automotive Technologies, Pro-King Automotive Products will not be responsible for consequential expenses such as travel, hotels, meals, towing, car rental, etc.

Freight expense on replacement torque converter will be paid by Pro-King Automotive Products.