



B A T T E R I E S

LIMITED WARRANTY POLICY EXPLANATION

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1. Selling Warrantor is to present original NAPA receipt showing when the battery was purchased to the Purchaser at the time of sale.
2. The Seller is either the NAPA AUTO PARTS store or Authorized Distributor who makes the final sale to the end user.
3. Replacement is made only when the battery is defective due to faulty materials or workmanship (NOT MERELY DISCHARGED). The store must perform the appropriate tests with the proper test equipment to determine the true battery condition. In addition, it may be necessary to charge the battery before a determination of the battery condition can be made.
4. When a battery is discharged only, it will become serviceable by bringing it up to full state of charge.
5. **THE WARRANTY DOES NOT INCLUDE:**
 - A. Improperly tested or untested batteries.
 - B. Batteries that are discharged only.
 - C. Failure caused by poor maintenance (i.e. low water caused by over charging).
 - D. Broken cases, which include cracked cases, broken posts, pulled out side terminals, etc.
 - E. Batteries which are frozen or have been frozen.
 - F. Batteries damaged by explosions, fires and collisions.
 - G. Batteries left on the shelf too long.
6. The replacement should be made with **Another Battery** of similar size and capacity.
7. A **FREE REPLACEMENT** is made when the defective battery is brought in for claim:
 - A. **within 36 months of purchase date** for AAA & OPTIMA Automotive batteries.
 - B. **within 24 months of purchase date** for NAPA OPTIMA Marine, NAPA OPTIMA Commercial, and LEGEND PREMIUM automotive batteries.
 - C. **within 18 months of purchase date** for NAPA LEGEND PREMIUM AGM Automotive, NAPA LEGEND, NAPA Power, NAPA Group 30H, and NAPA Group 31 Commercial batteries.
 - D. **within 12 months of purchase date** for battery part numbers 8301, 8302, 9831DT, 9833 and 9835.
 - E. **within 6 months of purchase date** for all other 12 Volt Commercial batteries not referenced under 7C EXCEPT 9275 (see F) and all 6 Volt Commercial.
 - F. **within 3 months of purchase date** for NAPA 40, Marine, Golf Car, Scrubber, Lawn & Garden, Commercial 8 Volt, Gel batteries and for part numbers 9275, 9274 and 9273.
8. A **PRO-RATED REPLACEMENT** is made when the defective battery is brought in for claim:
 - A. **after 36 months of purchase date** for AAA & OPTIMA Automotive batteries.
 - B. **after 24 months of purchase date** for LEGEND PREMIUM Flooded Automotive batteries.
 - C. **after 18 months of purchase date** for NAPA LEGEND PREMIUM AGM Automotive, NAPA LEGEND, NAPA Power, NAPA Group 30H, and NAPA Group 31 Commercial batteries.
 - D. **after 12 months of purchase date** for battery part numbers 8301, 8302, 9831DT, 9833 and 9835.
 - E. **after 6 months of purchase date** for all other 12 Volt Commercial batteries not referenced under 7C EXCEPT 9275 (see F) and all 6 Volt Commercial.
 - F. **after 3 months of purchase date** for NAPA 40, Marine, Golf Car, Scrubber, Lawn & Garden, Commercial 8 Volt, Gel batteries and for part numbers 9275, 9274 and 9273.
9. The End User's pro-rated fee is based on the current Price Sheet (adjustment schedule 1, 1A, or 4A). This monthly fee is arrived at by dividing the selling price by the number of months in the warranty. The monthly fee is then multiplied by the number of months the battery was in service, and this is what the Customer will pay for their new battery. The monthly fee figures appear in the adjustment schedule on the current Price Sheets.

Example: 6524 in service 19 months is pro-rated as follows:

\$ 1.68	monthly fee
x 19	months in service
\$31.92 customer's charge for new battery	
10. The Seller's liability is limited to replacement of the battery. The Seller is not responsible for installation costs, loss of time or other damages or costs incurred by the battery customer.
11. Proper testing, charging, and stock rotating is a must to insure customer satisfaction.
12. Use the "Adjustment Table" (found on the back of the appropriate price sheet used to sell the battery) for calculating the consumer User Pro-Rata cost of replacement.
13. **NO CLAIM FOR CREDIT IS TO BE MADE WITHOUT ATTACHING THE SMALLER PORTION OF THE WARRANTY TRACKING STICKER TO THE TOP WHITE COPY OF THE BATTERY ADJUSTMENT SUMMARY FORM. THE LARGER PORTION OF THE WARRANTY TRACKING STICKER GOES ON THE BATTERY.**
(See Warranty label Instructions on next page)



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LIMITED WARRANTY POLICY EXPLANATION (con't)

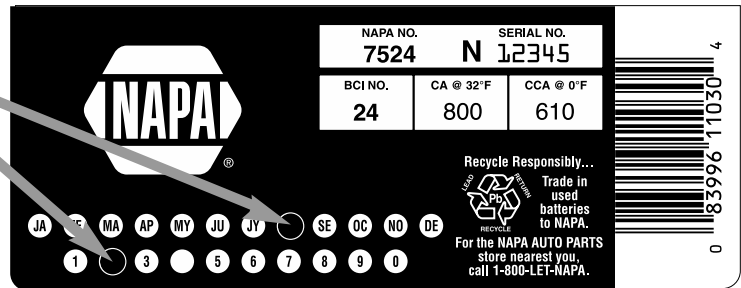
The warranty punched out on the free replacement battery should reflect the purchase date of the original battery sold to the customer, not the date of the free replacement.



Contact your local EESG Representative for additional warranty labels and warranty forms.

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ORIGINAL PURCHASE DATE (AUGUST 2013)



Example: A 7524 battery, with 18 months free replacement, was originally sold and punched out August 2012 and returned and determined to be a defective unit in August 2013, the replacement battery must have the original purchase date punched out (August 2012).

The replacement battery covers the balance of the original free replacement period, which in this example is 6 months. (18 months free minus 12 months used = 6 months free left)

In the case of a pro-rata adjustment, the replacement battery has the current date punched out. OCTOBER 2014.

