PRIME LINE Powersports Service Parts

WARRANTY

Prime Line Powersports 1 Year Limited Warranty

1 Year Limited Warranty:
Prime Line Powersports Service Parts ("PRIME LINE") warrants its products to be free of defects in workmanship and materials from one year from retail sale.(the "Warranty"). If a PRIME LINE product fails to comply with the Warranty, PRIME LINE will repair or replace the defective product free of charge. The Warranty is subject to the additional terms, conditions and limitations set forth below.

1 Year Limited Warranty Claims for Professionally Installed Products:
For any PRIME LINE product that was originally installed by a dealer or other professional installer that fails to comply with the Warranty, in addition to repairing or replacing the product free of charge, PRIME LINE will also reimburse the customer for reasonable labor charges incurred to replace the product.

ALL PROFESSIONAL INSTALLER WARRANTY CLAIMS MUST BE SUBMITTED IN ACCORDANCE WITH THE FOLLOWING PROCEDURE:

WITHOUT LABOR CLAIM – The dealer must return any allegedly defective PRIME LINE product to the distributor from whom it was purchased for analysis. The product shall be tagged with the PRIME LINE part number, date of purchase and the alleged cause of failure. The distributor will then forward the product to PRIME LINE with a request for credit. If PRIME LINE determines that the part failed to comply with the Warranty and otherwise qualifies for Warranty coverage under the terms hereof, PRIME LINE will issue credit for the product to the distributor. The distributor will reimburse the dealer. PRIME LINE will not issue credit for any products that are not returned to PRIME LINE. Products not manufactured or distributed by PRIME LINE will be held for disposition for 30 days.

WITH LABOR CLAIM – All warranty claims for labor reimbursement are subject to prior authorization. Please call 217-324-9428 to discuss any such claim with a PRIME LINE representative. In order to process all claims quickly and efficiently, the following must be shipped directly to PRIME LINE VIA a traceable and insurable method (i.e. UPS, Federal Express, Registered U.S. Mail, etc.):

1. The allegedly defective product and any related damaged parts.
2. A written estimate detailing the following information:
    A) A complete list, including part numbers of all products required for the warranty repair.
    B) The shop labor rate and a breakdown of the time required for the repair.
    C) The year, make, model and serial number of the warranted unit
    D) The name and address of the distributor the products were purchased from.
    E) The name, address and phone number of the customer.
3. The original work order or receipt detailing the initial installation of the allegedly defective product.
4. Any receipts detailing additional expenses.

Failure to provide required documentation and information may void all or part of the Warranty coverage.

Proof of delivery will be required on all lost shipments.
NOTE: Concerning labor claims on older products that cannot be rectified due to the unavailability of OEM replacement parts, PRIME LINE reserves the right to extend only market value for the OEM product.

Send claims to:

TECHNICAL SERVICE
PRIME LINE
1 Sierra Place
Litchfield, IL
(217) 324-9428

Limitations:
THE EXPRESS WARRANTY SET FORTH ABOVE IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. PRIME LINE does not warrant against, and the Warranty shall be void with respect to, damages or defects arising out of any of the following:

- improper or abnormal use or handling of PRIME LINE's products;
- installation or use of a PRIME LINE product in a manner that is inconsistent with PRIME LINE's application information, guidelines, instructions
- defects in products or components not manufactured by PRIME LINE;
- non-PRIME LINE made products or components;
- PRIME LINE products transferred from a unit on which they were originally installed;
- PRIME LINE products transferred from the engine on which they were originally installed;
- failure to maintain PRIME LINE products in accordance with PRIME LINE's application information, guidelines, instructions and/or
- ordinary wear and tear resulting from the operation and/or use of the PRIME LINE product.

This warranty also does not apply to products which have been altered or upon which repairs have been affected or attempted by persons other than pursuant to written authorization by PRIME LINE. In addition, this warranty is only valid with respect to products purchased from PRIME LINE and its authorized dealers and resellers and is not transferable.

The sole and exclusive obligation of PRIME LINE shall be to repair or replace the defective products in the manner set forth above. PRIME LINE shall not have any other obligation with respect to the products or any part thereof, whether based on contract, tort, strict liability or otherwise. Under no circumstances, whether based on this Warranty or otherwise, shall PRIME LINE be liable for any special, punitive or consequential damages.

PRIME LINE's employees or representatives' ORAL OR OTHER WRITTEN STATEMENTS DO NOT CONSTITUTE WARRANTIES, shall not be relied upon by customer, and are not a part of the warranty stated herein.

If any part of this Warranty is determined to be void or illegal, the remainder shall remain in full force and effect.