Warranty Information – Limited Warranty

STEMCO Inc. warrants to Buyer that all components sold will be free from defects in material and workmanship. This warranty is limited to components installed on vehicles licensed for on-highway use under normal use and service. This warranty extends for a period of one year from the date of manufacture.

The Buyer's exclusive remedy under this warranty shall be the repair or replacement of STEMCO components, but not the cost of removal or installation. STEMCO reserves the right to require that all warranty claim components are available and/or returned for review and evaluation. STEMCO shall not be liable for any claim, whether arising from breach of contract or warranty or claims of negligence or negligent manufacture, in excess of the purchase price. In no event shall STEMCO be liable for special, incidental, indirect, or consequential, or collateral, losses or damages of any kind.

This limited warranty is in lieu of all other warranties or conditions, expressed or implied, including any implied warranty of merchantability or fitness for particular purpose. This is the only warranty offered by STEMCO and no STEMCO employee or representative is authorized to extend additional warranty terms on behalf of STEMCO.

1.) Complete this form, including all of the required information, for the purposes of warranty return.

2.) For STEMCO drums, brake adjusters, and air springs, contact Warranty Department for a WRC number at warranty@stemco.com. Please include a copy of this form in with parts returned:

DATE:	ACCT:	COMPANY:	
CONTACT:		EMAIL:	
ADDRESS:			PHONE:
CITY:	STATE:	ZIP:	

PART NUMBER	QTY.	DESCRIBE THE FAILURE <u>IN DETAIL</u>		

- 3.) Canadian customers call the STEMCO Canada Warranty office at (877) 232-9111.
- 4.) Kaiser/GAFF customers call the Warranty Department for a WRC number at (989) 871-5147.
- 5.) Freight should be pre-paid and parts sent to address below:

STEMCO	STEMC0	STEMCO Brake Shoes/	STEMCO Drums/	Canadian Customers
Wheel End Products:	Kaiser/GAFF:	Duroline Brake Lining:	[®] Brake Adjusters:	All Products
STEMCO Inc.	STEMCO Kaiser	STEMCO Brake Products	STEMCO Motor Wheel	STEMCO Canada
Warranty Dept.	Warranty Dept.	Warranty Dept.	Warranty Dept.	Warranty Dept.
300 Industrial Blvd.	4599 Industrial Dr.	113 Hemlock St.	159 Glades, Rd.	5775 McLaughlin Road
Longview, TX 75602	Millington, MI 48746	Rome, GA 30161	Berea, KY 40403-1326	Mississauga, ON L5R 3P7

1 <u>Warning</u>: Brake Adjusters submitted for warranty may be destroyed as part of the investigation process and <u>will not</u> be suitable for re-installation on the vehicle. Please check part functionality thoroughly before returning.



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