

NAPA Professional Hand and Service Tools Warranty

Lifetime Warranty:

NAPA Professional Hand and Service Tools offer a lifetime warranty, limited to the repair or replacement, at our option, of all non-serviceable products found to be defective in materials or workmanship. Factory inspection will determine if the tool is defective. This warranty does not apply to any product which has been misused, abused, or altered in any way, or worn out from use. Lifetime warranty does NOT apply to “consumable” products which, by the nature of their application will wear out in normal use. Such item would include, but is not limited to, hack saw blades.

Return tools to place of purchase for repair or replacement at our option. Repair charge, if any, and return transportation will be invoiced depending on the condition of the tools and parts required. Broken Valve Lifter Jaws are not subject to free replacement.

Tools showing evidence of abuse, misuse, wear, alteration, or that are used for purpose other than intended will be repaired if possible, at nominal charges, plus the price of parts required. We will advise repair charges upon request and will notify if toll cannot be repaired.

LIMITATIONS OF OTHER WARRANTIES: All implied warranties, including any implied warranty or merchantability or fitness for a particular purpose, are hereby limited to the same as the expressed Limited Warranty provided above. Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to the purchaser.

LIABILITY LIMITATION: In no event shall NAPA Professional Hand and Service Tools be liable for consequential, incidental, or special damages resulting from or in any manner related to the product, its design, use or any liability to use the same. The sole and exclusive remedy with respect to a defective product shall be the repair, or replacement thereof. Some states do not allow the exclusion or limitations of incidental or consequential damages so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

For warranty claims on NAPA Hand and Service Tool products previously discontinued, the value of product will be based on the most recent published price.

Discontinuation:

Any planned product discontinuation will be announced and published accordingly.

Effective from the date in which items are noted as discontinued, customers will have one year in which to sell out and then return any remaining stocks of discontinued items