



## NAPA CHASSIS PREMIUM PRODUCT LIMITED LIFETIME WARRANTY

Please read the warranty, installation and operating instructions provided in the NAPA CHASSIS Master Catalog;

### **NAPA CHASSIS Premium Products Covered By This Warranty**

All NAPA CHASSIS premium products (NCP) are covered under this warranty, including, but not limited to ball joints, idler arms, tie rods, sway bar links, alignment products and strut assemblies.

**Please note that this warranty DOES NOT apply to NAPA CHASSIS MASTER RIDE (MRC) products.**

### **What This Warranty Covers:**

Federal-Mogul Motorparts (NAPA Chassis) warrants all NAPA CHASSIS premium quality products (NCP) to be **free from defects in material and workmanship** during the period of service life recommended by the vehicle or equipment manufacturer.

This warranty is non-transferable. New car and equipment warranties remain in effect when NAPA CHASSIS premium products are used. The NAPA CHASSIS premium product warranty does not cover any loss due to misuse, alteration, accident, abuse, neglect or improper installation of these products. This warranty only applies to NAPA CHASSIS premium products installed on passenger cars, vans and light trucks. It does not apply to products installed on vehicles or equipment used for the following: towing, racing, public service, security, government, on/off-highway equipment, on/off-highway recreational, on/off-highway competition, fleet or commercial purposes, or if used in any aircraft, agricultural, aviation, industrial, marine or motorcycle application.

The warranty does not cover any loss or liability for incidental or consequential damages that may be caused by a breach of this written warranty. FEDERAL-MOGUL MOTORPARTS (NAPA CHASSIS) EXPRESSLY DISCLAIMS, ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE. The foregoing states FEDERAL-MOGUL MOTORPARTS (NAPA CHASSIS)'s entire and exclusive liability and the buyer's exclusive and sole remedy for any damages or claim made in connection with the sale of NAPA CHASSIS premium product. No other warranty, expressed or implied, shall exist.

### **Labor Reimbursement Procedure:**

For potential reimbursement of any labor cost, the product must be installed by a professional service or repair facility. The facility must return the failed part to the supplier and submit a formal labor cost claim to be sent to FEDERAL-MOGUL MOTORPARTS (NAPA CHASSIS). Any labor costs authorized for reimbursement will be determined and/or limited by the Mitchell International hourly labor rate in effect at the time the labor claim request is received. If the claim is approved, FEDERAL-MOGUL MOTORPARTS (NAPA CHASSIS) will issue credit to the Dealer/Jobber/WD which will then credit the repair facility.

In order to obtain vehicle or equipment repairs under this warranty, the customer must, within 30 days after discovery of a defect or failure, submit a claim to any NAPA CHASSIS premium representative/distributor. The customer must also allow the NAPA CHASSIS Warranty and Technical Service Department to examine the NAPA CHASSIS premium product and, if required, the vehicle or equipment, to determine the extent of failure and whether it was caused by a defective NAPA CHASSIS premium product. Products must be returned – in their original, unmodified condition – to the NAPA CHASSIS premium product Warranty and Technical Service Department for examination.

FEDERAL-MOGUL MOTORPARTS (NAPA CHASSIS) will replace any NAPA CHASSIS premium product found not to conform to this warranty with a replacement provided that the customer follows this warranty filing procedure:

1. The NAPA Store will complete a claim form and submit it to the supplying NAPA DC along with a detailed description of the incident, and all pertinent documentation to support the claim.
  - a. Be very specific about the incident and the reason for filing the claim. The more information that is provided will expedite the processing of the claim. Submit all pertinent paperwork, including copies of the original purchase receipt, repair orders, pictures (if applicable) and any other paperwork relating to the incident.
2. The NAPA DC will complete a claim form and assign a RGN number.
3. For questions, call 1-800-254-3613

Federal-Mogul Motorparts (NAPA Chassis) reserves the right, at its sole discretion, to provide a monetary refund instead of a replacement. Federal-Mogul Motorparts (NAPA Chassis) also retains full discretion in determining whether any returned NAPA CHASSIS premium product satisfies the condition of the warranty.

This warranty is exclusive of any other warranty, express or implied. Federal-Mogul Motorparts (NAPA Chassis) EXPRESSLY DISCLAIMS, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE. The foregoing states Federal-Mogul Motorparts (NAPA Chassis) entire and exclusive liability and the buyer's exclusive and sole remedy for any damages or claim made in connection with the sale of a NAPA CHASSIS premium product. Federal-Mogul Motorparts (NAPA Chassis) shall in no event be liable for any special, incidental or consequential damages whatsoever, except those specifically provided for in this warranty.

**NO PERSON IS AUTHORIZED TO MODIFY THIS LIMITED LIFETIME WARRANTY IN ANY WAY.**

The foregoing states the final, complete, and exclusive statement on warranty terms related to NAPA CHASSIS premium products. Some states may not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.



## NAPA CHASSIS HEAVY DUTY PARTS

### Limited Warranty

**Warranty includes, but is not limited to: Ball Joints, Idler Arms, Tie Rods, Sway Bar Links, Control Arm Assemblies, and Alignment Products for Security/Government Use Vehicles, Fleet/Commercial Use Vehicles, and Medium/Heavy Duty Vehicles over 8,000 Lbs. G.V.W.**

Please carefully read the warranty and installation and operating instructions provided in the master catalogs.

**What the warranty covers:** NAPA Chassis warrants all NAPA Chassis products to be free from defects in materials and workmanship during the period of ninety (90) days from the date of purchase. This warranty is not transferable. The NAPA Chassis warranty does not cover any loss due to misuse, alteration, accident, abuse, neglect, normal wear, improper application or installation of the products. This warranty only applies to NAPA Chassis products installed on public service, security, government, fleet or commercial, medium/heavy duty vehicles over 8,000 lbs. G.V.W. It does not apply to products installed on vehicles or equipment used for the following: racing, off-highway recreational, off-highway competition, or if used in any aircraft or aviation application. The warranty does not cover any loss or liability for incidental or consequential damages that may be caused by a breach of this written warranty. NAPA CHASSIS EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE. The foregoing states NAPA Chassis' entire and exclusive liability and the buyer's exclusive and sole remedy for any damages or claim made in connection with the sale of a NAPA Chassis product. No other warranty, express or implied, shall exist.

If the NAPA Chassis product is found by NAPA Chassis to be defective in material or workmanship during the period of ninety (90) days from the date of purchase, NAPA Chassis will replace the defective product with another NAPA Chassis product at its option.

**Replacement guidelines:** In order to obtain vehicle or equipment replacement under this warranty, the customer must, within 30 days after discovery of defect or failure, submit a claim to a NAPA AUTO PARTS Store. The customer must also allow the NAPA Chassis Warranty and Technical Service Department to examine the NAPA Chassis product and, if required, the vehicle or equipment, to determine the extent of damage and whether it was caused by a defective NAPA Chassis product covered by this warranty. Products must be returned – in their original, unmodified condition – to the place of purchase for warranty consideration.

NAPA Chassis will replace any NAPA Chassis product found not to conform to this warranty provided that the customer follows this warranty procedure:

1. The NAPA AUTO PARTS Store must complete the NAPA Alleged Defective Merchandise Tag. Be very specific about the incident and the reason for filing the claim. The more information provided, the easier it will be to expedite and process the claim.
2. Submit all pertinent paperwork, including copies of the original purchase receipt, repair orders, pictures (if applicable) and all paperwork relating to the incident.
3. For questions, call (815) 363-9000 ext. 3262.

NAPA Chassis reserves the right, at its sole discretion, to provide a monetary refund instead of a replacement. NAPA Chassis also retains full discretion in determining whether any returned NAPA Chassis product satisfies the condition of the warranty.

**NO PERSON IS AUTHORIZED TO MODIFY THIS LIMITED WARRANTY IN ANY WAY.**

The foregoing states the final, complete, and exclusive statement on warranty terms related to NAPA Chassis products. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.



## NAPA CONTROL ARMS

### **NAPA Control Arms Limited Warranty**

Please read the warranty, installation and operating instructions provided in the NAPA Control Arms Master Catalog.

### **NAPA Control Arms Products Covered By This Warranty**

**All NAPA Control Arms parts are covered under this warranty, including, but not limited to control arm assemblies.**

**Please note that this warranty DOES NOT apply to NAPA Chassis products.**

**What the warranty covers –**

All NAPA Control Arms are backed by an exclusive parts and labor guarantee for a period of up to 24 months from date of purchase, or 24,000 miles of service life, whichever occurs first. If the NAPA Control Arms product you have installed fails within this period, you may return the failed part to a NAPA AUTO PARTS Store for replacement or full refund of the part itself.

For recovery of the Labor Cost Reimbursement, the product must be installed by a professional repair facility. The repair facility should return the failed part to the supplier, and prepare/process a formal Labor Cost claim to be submitted to Brake Parts Inc. ("BPI"). The detailed process follows below. Labor costs for replacement will be determined by the prevailing Mitchell International hourly labor rates in effect at the time your warranty claim occurs. Labor cost reimbursement will not exceed these rates. Once BPI has reviewed and approved the claim, BPI will issue Labor Cost Reimbursement credit to the DC for the claim, and the DC will reimburse the NAPA AUTO PARTS Store who will then ultimately reimburse the repair facility.

NAPA Chassis also warrants all NAPA Control Arms products to be **free from defects in material and workmanship** during the period of service life recommended by the vehicle or equipment manufacturer.

This warranty is non-transferable. New car and equipment warranties remain in effect when NAPA Control Arms products are used. The NAPA Control Arms warranty does not cover any loss due to misuse, alteration, accident, abuse, neglect or improper installation of these products. This warranty only applies to NAPA Control Arms products installed on passenger cars, vans and light trucks. It does not apply to products installed on vehicles or equipment used for the following: towing, racing, public service, security, government, on/off-highway equipment, on/off-highway recreational, on/off-highway competition, fleet or commercial purposes, or if used in any aircraft, agricultural, aviation, industrial, marine or motorcycle application. The warranty does not cover any loss or liability for incidental or consequential damages that may be caused by a breach of this written warranty. NAPA CHASSIS EXPRESSLY DISCLAIMS, ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE. The foregoing states NAPA Chassis' entire and exclusive liability and the buyer's exclusive and sole remedy for any damages or claims made in connection with the sale of NAPA Control Arms product. No other warranty, express or implied, shall exist. In order to obtain vehicle or equipment repairs under this warranty, the customer must, within 30 days after discovery of a defect or failure, submit a claim to a NAPA AUTO PARTS Store. The customer must also allow the NAPA Chassis Warranty and Technical Service Department to examine the NAPA Control Arms product and, if required, the vehicle or equipment, to determine the extent of failure and whether it was caused by a defective NAPA Control Arms product, covered by this warranty. Products must be returned – in their original, unmodified condition – to the place of purchase for warranty consideration.

NAPA Chassis will replace any NAPA Control Arms Product found not to conform to this warranty with a replacement provided that the customer follows this warranty filing procedure:

1. The NAPA AUTO PARTS Store must complete the NAPA Alleged Defective Merchandise Tag. Be very specific about the incident and the reason for filing the claim. The more information provided, the easier it will be to expedite and process the claim.
2. Submit all pertinent paperwork, including copies of the original purchase receipt, repair orders, pictures (if applicable) and all paperwork relating to the incident.
3. For questions, call (815) 363-9000 ext.3262

NAPA Chassis reserves the right, at its sole discretion, to provide a monetary refund instead of a replacement. NAPA Chassis also retains full discretion in determining whether any returned NAPA Control Arms product satisfies the condition of the warranty.

This warranty is exclusive of any other warranty, express or implied. NAPA Chassis EXPRESSLY DISCLAIMS, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE. The foregoing states NAPA Chassis' entire and exclusive liability and the buyer's exclusive and sole remedy for any damages or claim made in connection with the sale of a NAPA Control Arms product. NAPA Chassis shall in no event be liable for any special, incidental or consequential damages whatsoever, except those specifically provided for in this warranty.

**NO PERSON IS AUTHORIZED TO MODIFY THIS LIMITED WARRANTY IN ANY WAY.**

The foregoing states the final, complete, and exclusive statement on warranty terms related to NAPA Control Arms products. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.