



# Warranty

Parker Filtration Group (“Parker”) warrants that each new product manufactured by Parker for NAPA will be made free of defects in workmanship and material. Parker will replace any product found to be defective when it is returned to Parker or the NAPA location where the product was purchased.

## **Return Process**

You should first contact your local NAPA store if you purchased a product that you believe does not meet the warranty stated above. The NAPA store will help you complete the necessary paperwork, and will also help you return the suspected defective product to Parker for analysis.

## **Warranty Fulfillment**

If Parker finds that a returned product does not meet the warranty stated above, Parker will promptly replace the defective product. If the defective product directly caused damage to the machine on which it was installed, Parker will promptly reimburse the machine owner for that portion of the repair costs that were necessary to restore the machine to its condition immediately prior to the damage caused by the defective product.

## **Conditions**

Parker’s warranty fulfillment obligations above do not apply if: a) the product is not returned to Parker for analysis, b) Parker finds that the product was not defective, c) the product was improperly installed or used, d) the product was reused or not replaced inside a normal service interval, or e) the product is tampered with or damaged in a manner that may inhibit Parker’s ability to conduct a warranty investigation.

The above warranty and warranty fulfillment obligations are exclusive and in lieu of all other warranties or related remedies. Parker is not liable for indirect, incidental, punitive or consequential damages arising in any way from the products it manufactures or sells.