Limited Lifetime Warranty

Warranty includes: Wheel Cylinders, Brake Hoses, Brake Cables, Hardware, and Electric Trailer Brake Parts

What the warranty covers: NAPA Brakes warrants all NAPA Brake Parts products to be free from defects in materials and workmanship during the period of service life recommended by the vehicle or equipment manufacturer. This warranty is not transferable. New car and equipment warranties remain in effect when NAPA Brake Parts products are used. The NAPA Brake Parts warranty does not cover any loss due to misuse, alteration, accident, abuse, neglect, normal wear, improper application or installation of the products. This warranty only applies to NAPA Brake Parts products installed on passenger cars, vans, and light trucks. It does not apply to products installed on vehicles or equipment used for the following: towing, racing, public service, security, government, off-highway recreational, off-highway competition, fleet or commercial purposes, or if used in any aircraft or aviation application. The warranty does not cover any loss or liability for incidental or consequential damages that may be caused by a breach of this written warranty. NAPA BRAKES EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE. The foregoing states NAPA Brakes’ entire and exclusive liability and the buyer’s exclusive and sole remedy for any damages or claim made in connection with the sale of NAPA Brake Parts products. No other warranty, express or implied, shall exist.

If the NAPA Brake Parts product is found by NAPA Brakes to be defective in material or workmanship during the period of service life recommended by the vehicle or equipment manufacturer, NAPA Brakes will replace the defective product with another NAPA Brake Parts product at its option.

Replacement guidelines: In order to obtain vehicle or equipment replacement under this warranty, the customer must, within 30 days after discovery of defect or failure, submit a claim to a NAPA AUTO PARTS Store. The customer must also allow the NAPA Brake Warranty and Technical Service Department to examine the NAPA Brake Parts product and, if required, the vehicle or equipment, to determine the extent of damage and whether it was caused by a defective NAPA Brake Parts product covered by this warranty. Products must be returned – in their original, unmodified condition – to the place of purchase for warranty consideration.

NAPA Brakes will replace any NAPA Brake Parts product found not to conform to this warranty provided that the customer follows this warranty filing procedure:

1. The NAPA AUTO PARTS Store must complete NAPA Alleged Defective Merchandise Tag. Be very specific about the incident and the reason for filing the claim. The more information provided, the easier it will be to expedite and process the claim.
2. Submit all pertinent paperwork, including copies of the original purchase receipt, repair orders, pictures (if applicable) and all paperwork relating to the incident.
3. For questions, call (815) 363-9000 ext. 3262.

NAPA Brakes reserves the right, at its sole discretion, to provide a monetary refund instead of a replacement. NAPA Brakes also retains full discretion in determining whether any returned NAPA Brake Parts product satisfies the condition of the warranty.

NO PERSON IS AUTHORIZED TO MODIFY THIS LIMITED LIFETIME WARRANTY IN ANY WAY.

The foregoing states the final, complete, and exclusive statement on warranty terms related to NAPA Brake Parts products. Some states do not allow the exclusion or limitation of incidental or consequential damages so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.
Limited Warranty

Warranty includes: Wheel Cylinders, Brake Hoses, Brake Cables, Hardware for Security/ Government Use Vehicles, Fleet/Commercial Use Vehicles, and Medium/Heavy Duty Vehicles over 8,000 Lbs. G.V.W.

What the warranty covers: NAPA Brakes warrants all NAPA Brake Parts products to be free from defects in materials and workmanship during the period of ninety (90) days from the date of purchase. This warranty is not transferable. The NAPA Brake Parts warranty does not cover any loss due to misuse, alteration, accident, abuse, neglect, normal wear, improper application or installation of the products. This warranty only applies to NAPA Brake Parts products installed on public service, security, government, fleet or commercial, medium/heavy duty vehicles over 8,000 lbs. G.V.W. It does not apply to products installed on vehicles or equipment used for the following: racing, off-highway recreational, off-highway competition, or if used in any aircraft or aviation application. The warranty does not cover any loss or liability for incidental or consequential damages that may be caused by a breach of this written warranty. NAPA BRAKES EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE. The foregoing states NAPA Brakes’ entire and exclusive liability and the buyer’s exclusive and sole remedy for any damages or claim made in connection with the sale of a NAPA Brake Parts product. No other warranty, express or implied, shall exist.

If the NAPA Brake Parts product is found by NAPA Brakes to be defective in material or workmanship during the period of ninety (90) days from the date of purchase, NAPA Brakes will replace the defective product with another NAPA Brake Parts product at its option.

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