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Weitron Warranty Policy

All Weitron product is warranted against defects in materials and workmanship under the below restrictions.

1. Claimant must receive an RMA (Return Material Authorization) before returning cylinders to Weitron. No credit will be issued or cylinders/cans returned without an RMA. At that time the claimant will be told what freight company to use to ship back the cylinders/cans.
2. The cylinders/cans may be sent back freight collect. However, if the cylinders/cans do not qualify for warranty, the claimant will be billed for freight charges.
3. Criteria for warranty claims:
 - a. The cylinders/cans must be less than one year old. All products older than one year are NOT covered by warranty.
 - b. All cylinders/cans must be WEITRON brand cylinders/cans. No other brand will be accepted.
 - c. If the cylinder has the original shrink-wrap on and is light or empty, a credit will be issued for the amount that the cylinder was sold.
 - d. If the cylinder will not discharge any refrigerant and the cylinder is returned full, a credit will be issued for the amount that the cylinder was sold.
 - e. If the cylinder does not meet ARI 700 specifications and is returned full, full credit will be issued for the amount that the cylinder was sold.
 - f. If the cylinder has a small leak at the green stem of the valve that can be stopped when the valve is shut, the customer has the obligation to shut the valve on the cylinder to stop the leak. Weitron will issue credit for the remaining amount of refrigerant in the cylinder plus a three-pound allowance for possible refrigerant that leaked while originally opening the cylinder.
 - g. The can must be empty and show no sign of physical damage (e.g. having been dropped, a forklift for puncture, etc.).
 - h. Any damage that is a result of shipping, or short shipments, must be noted on the bill of lading when the product is received. There are notifications on every pallet to check the product and count. No credits will be issued for these claims if not noted on the bill of lading.

- i. There is no warranty for CFC's, except for empty cylinders with shrink wrap on that are noted on the bill of lading and returned within one day of delivery.

If a defect arises during the warranty period, Weitron, at its option and to the extent permitted by law will (1) exchange the product with a functionally equivalent product that is new in performance and reliability, or (2) refund the original purchase price. This warranty excludes damage resulting from abuse, accident, modifications or other causes that are not defects in materials and workmanship.

To the extent permitted by applicable law, Weitron is not liable for any direct, indirect, incidental or consequential damages arising out of the use or service of the product. The warranty and remedies described above are exclusive and in lieu of all other warranties, remedies, and conditions whether oral, written, express, statutory or implied. To the extent permitted by applicable law, Weitron disclaims all implied and statutory warranties, including warranties of merchantability and fitness for a particular purpose. If implied warranties cannot be disclaimed, then such warranties are limited in duration to the duration of this warranty. Any recovery is limited to the original purchase price.