

## **WARRANTY OVERVIEW**

BE Pressure Inc. warrants that each new product will be free of any manufacture defects in workmanship for the set warranty period of the product. Warranty applies to the original purchaser of the product and cannot be transferred.

This warranty does not cover normal wear items, including but not limited to: seals, packings, valves, o-rings, spark plugs etc. Warranty does not include normal maintenance like oil changes, filters or valve adjustments. Nor does it include misuse of product. Warranty approval is at the sole discretion of BE Pressure Inc..

In no event shall BE Pressure Inc be liable for any indirect, incidental or consequential damages from the sale or use of the product. This disclaimer applies both during and after the term of this warranty. BE Pressure Inc disclaims liability for any implied warranties, including implied warranties of merchantability and fitness for a specific purpose, after the applicable term of this warranty.

## **SHIPPING CLAIMS**

A. Freight Damage – is defined by product arriving with observable damage to package and/or product.

- a. Freight Damages MUST be reported with 48 hours of receipt
- b. Damaged packaging must be photographed immediately for records
- c. If freight company is arranged by dealer, then it is incumbent on them to contact their own freight company and file a claim directly with them.
- d. If freight was arranged by BE Pressure Inc, then contact BE Pressure Inc pressure supply with the following information (regardless of receipt or refusal of shipment)
  - i. Purchase Order of product
  - ii. Pictures of damage
  - iii. List of products effects
    1. Model Number of Product
    2. Serial Number of product

BE Pressure Inc, will advise on course of action to remedy situation.

B. Hidden Damage - is defined by product arriving and the package has no visible signs of damage.

Upon opening the packing damage is noted with the product.

- a. Hidden damage MUST be reported within 48 hours of noticing the damage.
- b. Hidden damage claims cannot be reported on items received more than 6 months prior.
- c. When hidden damage is discovered, contact BE Pressure Inc with the following information.
  - i. Purchase Order of product
  - ii. Pictures of damage
  - iii. Model number of product
  - iv. Serial Number of Product

BE Pressure Inc, will advise on course of action to remedy situation.

## **MISSING PART(S) CLAIMS**

A. Items missing from Purchase Order MUST be reported within 48 hours when noticed missing.

- a. When missing products are noticed, contact BE Pressure Inc with the following information
  - i. Purchase Order of product
  - ii. Model number of products that are believed to be missing from shipment

BE Pressure Inc, will advise on course of action to remedy situation

B. Items missing from inside of box of product

- a. When missing products are noticed, contact BE Pressure Inc with the following information
  - i. Purchase Order of product
  - ii. Model and Serial number of products
  - iii. Items missing from package

BE Pressure Inc, will advise on course of action to remedy situation

## **WATER, CHEMICAL, TRASH PUMPS**

1. Frames – Lifetime
2. Honda Engines
  - a. GX – 3 Years
  - b. GC – 2 Years
    - i. \*\*Must contact local Honda Power Equipment for warranty\*\*
3. PowerEase Engines - 2 Years or 1000 Hours
4. Pump Body - 2 years
5. Submersible Pump - 1 year