



February 01, 2021

Robert Bosch LLC  
Oakbrook Terrace Tower  
1 Tower Lane  
Suite 3100  
Oakbrook Terrace  
IL 60181  
[www.bosch.us](http://www.bosch.us)

## Bosch Brake Components LLC Limited Warranty

Please read the warranty and installation and operating instructions provided in the Bosch Brake Components LLC Brakes Master Catalog.

### **Bosch Brake Components LLC Brake Products Covered By This Warranty**

QuietCast™ (Disc Pads, Brake Shoes, and Rotors); Bosch Blue (Disc Pads); Bosch Severe Duty (Disc Pads); Bosch Police (Disc Pads); Bosch Brake Fluid

### **What This Warranty Covers**

Bosch Brake Components LLC (BBC) warrants all BBC Brake Products to be free from defects in materials and workmanship, from date of purchase by the original verified purchaser from an authorized installer or retailer. If the BBC Brake Product is found to be defective in material or workmanship, BBC will replace the defective product with another BBC Brake Product. This warranty is not transferable. New car and equipment warranties remain in effect when BBC Brake Products are used. The BBC Brake Products warranty does not cover any loss due to misuse, alteration, accident, abuse, neglect, normal wear or improper installation of the products. This warranty only applies to BBC Brake Products installed on passenger cars, vans and light trucks. It does not apply to products installed on vehicles or equipment used for the following: towing, racing, public service, security, government, off-highway recreational, off-highway competition, off-highway equipment, fleet or commercial purposes, or if used in any aircraft/aviation, marine, agriculture or industrial applications. The warranty does not cover any loss or liability for incidental or consequential damages that may be caused by a breach of this written warranty. No other warranty, express or implied, shall exist.

### **Replacement Guidelines**

In order to obtain vehicle or equipment repairs under this warranty, the customer must, within 30 days after discovery of damage, submit a claim to any BBC representative, a BBC distributor, or directly to the address below. The customer must also allow the BBC Warranty and Technical Service Department to examine the BBC Brake product and, if required, the vehicle or equipment, to determine the extent of damage and whether it was caused by a defective BBC Brake product. Products must be returned – in their original, unmodified condition – to the BBC Engineering Department for examination.

BBC will replace any BBC Brake Product found not to conform to this warranty with a replacement provided that the customer follows this warranty filing procedure:

1. Detail out and be very specific about the incident and the reason for filing the claim. The more information that is provided will expedite the processing of the claim. Submit all pertinent paperwork, including copies of the original purchase receipt, repair orders, pictures (if applicable) and any other paperwork relating to the incident.
2. Return all part(s), components and paperwork to:  
Bosch Brake Components LLC.  
ATTN: Brake Lab  
14 Tower Lane, Doors 4 – 5 – 6  
Oakbrook Terrace, IL 60181
3. For questions, call (855)-267-2483

BBC reserves the right, at its sole discretion, to provide a monetary refund instead of a replacement. BBC also retains full discretion in determining whether any returned BBC Brake Product satisfies the condition of the warranty.

This warranty is exclusive of any other warranty, express or implied. BBC EXPRESSLY DISCLAIMS, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE. The foregoing states BBC's entire and exclusive liability and the buyer's exclusive and sole remedy for any damages or claims made in connection with the sale of a BBC Brake Product. BBC shall in no event be liable for any special, incidental or consequential damages whatsoever, except those specifically provided for in this warranty.

NO PERSON IS AUTHORIZED TO MODIFY THIS LIMITED WARRANTY IN ANY WAY.

The Foregoing states the final, complete, and exclusive statement on warranty terms related to BBC Brake Products. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Bosch Brake Components LLC, Manufacturer and Distributor of BBC Brake Products  
Oakbrook Terrace Tower  
1 Tower Lane, Suite 3100  
Oakbrook Terrace, IL 60181