

VAL6 Warranty

Register

Register your VAL6 heater at www.NAPAHeaters.com to ensure proper warranty coverage and our ability to communicate any product enhancements or technical updates.

Service, Support, and Parts

- Refer first to your manual for questions and maintenance instructions. A PDF copy can be downloaded at www.NAPAHeaters.com/VAL6-warranty
- Technical videos to assist with assembly, nozzle, filter, and fuse changes, thermostat install, storage, inspection, cleaning, and draining can all be found at www.NAPAHeaters.com/val6-videos.
- For troubleshooting, general questions, annual maintenance, parts order, and general information, first obtain your model and serial number, and then call EnergyLogic at 844.534.8051 or email us at service@NAPAHeaters.com
- Any applicable claims against the manufacturer's warranty will be coordinated by EnergyLogic.

VAL6 Warranty Policy

VAL6 heaters are backed by our industry-leading 2 Year warranty. That's twice as long as our competitors. Download the manufacturers warranty at www.NAPAHeaters.com/VAL6-warranty.

Safety

Please refer to your manual for safety features and best practices when using your heater.

- **PREVENTION OF OVERHEATING:** To prevent malfunction, the heater has an automatic shutdown system when main body reaches temperatures above normal level.
- **TIP-OVER PROTECTION:** Heater will automatically shut off when heater falls or receives a strong impact.
- **OVERVOLTAGE DETECTION:** To prevent malfunction of main components, heater will automatically shut down when it detects over voltage conditions.
- **FLAME MONITOR:** The Flame monitor will shut the heater off if it detects low flame or no flame.
- **AFTER POWER OUTAGE:** Prevention of automatic restart after a power outage prevents fire or undetectable accidents when the power is restored.