

## **Limited Liability Warranty**

Royal Purple markets motor oils of the highest quality and formulates to insure that Royal Purple motor oils meet and exceed the performance requirements for all automobile and passenger truck manufacturers. As an extra measure of quality assurance, Royal Purple extends its warranty to cover vehicles whose manufacturer, for manufacturer warranty purpose, recommends or requires GF-5/SN standards for engine oil, under the following terms and conditions:

- 1. The vehicle is covered by a standard Original Equipment Manufacturer (OEM) approved warranty and by term of ownership and mileage, the vehicle is still eligible for engine warranty repair.
- The vehicle is using the appropriate Royal Purple oil type and viscosity recommended by the OEM and was using such Royal Purple oil at the time of any engine or component failure which is the subject of a manufacturer warranty claim.
- 3. Vehicle maintenance has been performed within the OEM recommended schedule.
- 4. The vehicle has not been used for commercial purposes (Taxi, delivery service, etc.) nor has the vehicle been used in racing competition in any venue.

Within the above described terms and conditions Royal Purple warrants and guarantees that if a Royal Purple motor oil is shown to have caused damage to an engine or an engine component and the warranty repair or replacement is denied by the OEM specifically and solely based on the use of Royal Purple motor oil, Royal Purple will pay for the reasonable cost of repair or replacement of the engine or engine component as determined by Royal Purple to be reasonably necessary for proper operation.

## **Terms & Conditions for Warranty Claim**

- 1. Royal Purple, LLC. must be notified of the potential claim within thirty (30) days of the date when such damage or failure is first detected.
- A sample of the used lubricant in question from the failed or damaged vehicle must be made available for identification and analysis by Royal Purple. The minimum sample amount required is ten (10) fluid ounces.
- 3. Royal Purple requires verification that, based on the Original Equipment Manufacturer's recommendation, the correct Royal Purple oil type and viscosity was in use at the time the problem occurred.
- 4. Royal Purple is provided the right to review the maintenance records of the vehicle to establish that reasonable and OEM scheduled maintenance was performed on the vehicle.

5. Royal Purple is provided the right to inspect the vehicle and all damaged parts or components of the vehicle.

This supplemental warranty excludes:

- Conditions where a Royal Purple lubricant has been used in conjunction with any other product or additive added to a Royal Purple lubricant that has not been authorized for use by Royal Purple
- Failure of engine or engine components due to a pre-existing condition that is unrelated to the use of Royal Purple lubricants
- Repair or replacement of equipment due to normal wear and tear.
- This warranty expressly excludes liability for incidental or consequential damages and limits the warranty to repair or replacement of engine parts/components or the engine for damage caused by Royal Purple products.

Contact our Technical Support Department for additional information about Royal Purple's Supplemental Warranty or to request information about a specific claim.

Royal Purple, LLC. Technical Support Department 1 Royal Purple Lane Porter, TX 77365

281 354 8600

The remedy provided here will be your only remedy against Royal Purple. You will not be able to recover incidental or consequential damages. Some states do not allow the exclusion of or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to your state. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.