

# HOLLAND LANDING GEAR AND TRAILER JACKS 5-Year North America Commercial Warranty



#### **SAF-HOLLAND's Commitment**

We warrant all HOLLAND® Landing Gear and Trailer Jacks manufactured after January 1, 2010, when properly installed on your vehicle and maintained and operated in accordance with our requirements, as follows:

#### **Materials & Workmanship:**

SAF-HOLLAND® warrants any Landing Gear and Trailer Jacks or component that fails due to defects in material or workmanship for 5 years from the verifiable date of installation or in-service date of the vehicle.

SAF-HOLLAND will, at its option, cover the cost to repair or replace any Landing Gear and Trailer Jacks or component needing replacement under the above warranty. Parts reimbursement is limited to the parts acquisition cost, not to exceed the suggested list price. Labor reimbursement is based on a published labor schedule in conjunction with local labor rates.

## **Your Responsibilities**

You are responsible for proper installation, operation, and maintenance as specified in our applicable HOLLAND Landing Gear and Trailer Jacks publications and for using the product in the approved application within rated capabilities.

#### Claims

You are required to obtain prior authorization from an authorized SAF-HOLLAND customer service representative before replacing or returning any part. You are required to retain the product or part claimed to be covered by this warranty and return it to SAF-HOLLAND upon request. You must submit a valid Service Report to have your warranty request considered. The Service Report form is available under the Service section of our website at www.safholland.us or by calling 1.888.396.6501.

## **Coverage Periods**

Coverage extends from the verifiable date of installation, or if not verified, then the vehicle in service date.

## **Exclusions and Limitations**

This warranty does not cover coatings and any product or component that is altered without permission, or fails, malfunctions or is damaged as a result of accident, abuse, or improper installation, maintenance or use.

THIS WARRANTY IS OUR SOLE WARRANTY IN REGARD TO COVERED HOLLAND LANDING GEAR AND TRAILER JACKS. WE MAKE NO OTHER WARRANTIES, EXPRESS OF IMPLIED, OR OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IN NO EVENT SHALL WE BE RESPONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND INCLUDING, BUT NOT LIMITED TO TOWING, DOWNTIME, LOST PRODUCTIVITY, CARGO DAMAGE, TAXES, OR ANY OTHER LOSSES OR COST RESULTING FROM A DEFECTIVE COVERED COMPONENT.