

limited warranty

To Guarantee Latest Vehicle Coverage, Tools Must Be Registered & Updated

The Autel Limited Warranty covers all defects in workmanship or materials and normal wear items for the lifetime of the original, registered tool owner. (Dated sales receipt or invoice must be provided to honor Autel warranty.)

standard policy

Autel guarantees to the original end-user that its products are free from defects in material and workmanship for a specified period of time depending on the product.

Autel will repair or replace warranted products at its discretion (fee/deductible may apply):

- Replaced products will either be new or recertified
- All recertified products will be tested to ensure their hardware and software are functionally equivalent to new products

DO NOT OPEN OR DISASSEMBLE AUTEL PRODUCTS:

- Opening and/or disassembling an Autel product will void the product's warranty
- Contact Autel Tech Support for assistance

This limited warranty does not apply to:

- Products that are lost or stolen
- Product with a cracked screen, broken case, chemical exposure, fire or liquid damage
- Damaged product due to accident, abuse, misuse, natural disaster, insufficient or excessive electrical supply, abnormal mechanical or environmental conditions or unauthorized disassembly, repair or modification
- Consumable parts, such as protective coatings that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship
- Product not used in accordance with accompanying instructions or intended use

service procedure

- Any defective products require a Return Goods Authorization (RGA) number from Autel to be serviced
- The end-user is responsible for the cost of insuring and shipping products to Autel for repair or replacement
- Autel will cover the return shipping cost of the repaired or replacement tool with the same delivery speed by which it was received
- Tools must be properly packaged to prevent damage during transit
- The Autel RGA number must be prominently displayed on the outside of the package
- Packaged received by Autel without the RGA number prominently displayed will be returned, unopened
- Autel cannot guarantee the security of a unit that is shipped without an Autel-issued RGA

warranty information

Autel tools are covered under the Autel Limited Warranty for ONE YEAR from date of tool purchase from an authorized dealer. Autel TPMS sensors and valves are covered under the Autel Limited Warranty for TWO YEARS from the date of purchase.

FREE software updates

The following tools are eligible for free software updates for ONE YEAR from date of tool registration from an authorized dealer.

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|----------------------|--------------------|-----------------------|--------------------|
| • MaxiSYS MSULTRA EV | • MaxiSYS MS909CV | • MaxiSYS MS906PRO-TS | • MaxiTPMS TS608* |
| • MaxiSYS MS909 EV | • MaxiSYS MS908CV | • MaxiBAS BT609 | • MaxiCHECK TS900* |
| • MaxiSYS MSULTRA | • MaxiSYS MS906CV | • MaxiIM IM608PRO | • MaxiCHECK MX900 |
| • MaxiSYS MS919 | • MaxiSYS MS906S | • MaxiIM IM508 | • MaxiCHECK MX808 |
| • MaxiSYS MS909 | • MaxiSYS MS906PRO | • MaxiTPMS ITS600* | |

The following tools are eligible for free software updates for the LIFETIME OF THE TOOL from date of tool registration.

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|-------------------------|---------------------|----------------------|
| • MaxiFLASH VCM1 | • MaxiTPMS TBE200 | • AutoLINK AL629 |
| • MaxiFLASH VCI | • MaxiTPMS TS508 | • AutoLINK AL529HD |
| • MaxiFLASH Elite J2534 | • MaxiTPMS TS508WF | • AutoLINK AL529 |
| • MaxiSCOPE MP408 | • MaxiDIAG MD808PRO | • AutoLINK AL329 |
| • MaxiIM XP400PRO | • MaxiAP AP100 | • MaxiVIDEO MV400-55 |
| • MaxiIM APB112 | • MaxiBAS BT608 | • MaxiVIDEO MV480 |
| • MaxiIM G-BOX2 | • MaxiBAS BT508 | • MaxiVIDEO MV460 |
| • MaxiTPMS ITS600* | • MaxiBAS BT506 | |

*TPMS, BMS, SAS, OLS, and EPB updates for the ITS600 are free for the lifetime of the tool. Service and diagnostic functions are free for 1 year and will require an additional TCP purchase when the 1 year expires.

**MX-Sensors have a two year warranty from date of purchase.

**CALL TECH SUPPORT
TO CREATE AN RGA
1.855.288.3587
ext. 3**

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