Products are warranted to be free from defects in material and/or workmanship under normal use for a period commencing upon the date of purchase and continuing for **2 years/24,000 miles** (whichever occurs first) ("Warranty Period")

## **Defective Products**

Within the Warranty Period RMA has to be obtained from CRP, by providing claimed defect and PO number. Product has to be shipped freight prepaid to Tabor City, NC facility. In the event a defect has been determined, CRP, at its sole discretion, will either repair, replace or give credit for the defective product.

## Warranty Claims

In the event of a claim within the Warranty Period that an alleged defective Product has caused additional costs (e.g. towing costs) a RMA and a Warranty Claim Form have to be requested for providing information including the PO number and submitted to customer service. Product has to be shipped freight prepaid to Tabor City, NC facility. In the event a defect has been established, CRP, at its sole discretion, will determine the damages.

## **Cory Martin, AAP**

Channel Sales Manager – Import

