

# Warranty and Return Policy

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## Warranty Policy

Valeo warrants its products to be free from defects in material and workmanship for twelve (12) months (unlimited miles) from the date of installation. Wiper blades are warranted for six (6) months.

The policy covers all products supplied by Valeo and applies to items sold and installed on vehicles registered and operated in the United States, U.S. territories and Canada.

The policy does not include labor charges of any kind or products not sourced from Valeo.

Valeo does not accept liability for consequential or incidental loss (including subsequent labor charges) resulting from the product defect acknowledged by Valeo.

Valeo does not accept warranty claims when it is determined the products or parts have been damaged from misuse, unreasonable wear, improper storage, incorrect installation, incorrect application, improper maintenance, modification or any tampering.

In the event of a functional defect identified and confirmed by Valeo, a full credit for the original purchase price will be issued.

End user claims are to be processed at the customer's discretion. Warranties are between Valeo and the distributor only.

Any Valeo Warranty return shall be accompanied by an explanation and reason for Warranty for each part in order to be evaluated by Valeo. Any part returned as Warranty without an explanation and reason provided may be subject to refusal.