

GUARANTEE Certificate



Since 1989, all products of **TRUCKTEC Automotive** are manufactured to the highest quality standards. Our suppliers are reputable or leading original equipment manufacturers, certified according to ISO/TS 16949 or similar test standards. All products are approved in Germany with the latest state of technology, where we constantly monitor their performances.

With a claim rate of less than 1%, **TRUCKTEC** is your reliable partner for a steady growing range of more than 20.000 high quality parts. As a statement of the trust in our products, we grant a **guarantee of 36 month** for our complete range, starting from the date of purchase, invoiced by **TRUCKTEC**, which applies to our commercial customers.

In any case, the claimed product must be forwarded to our Quality Assurance in Germany together with the complete filled claim form, within a period of 30 days after the notification of the failure. Please be aware that a warranty claim send without or with a non-completed form, cannot be processed and will be rejected. Our Quality Assurance approves every claimed product. If the conditions of this guarantee have been met, **TRUCKTEC** will replace it free of charge.

This guarantee will be void if the supplied product is modified by another party or by the assembly of components from another party, unless the defect has no causal relation with the modification. The guarantee will also be void if the correct handling was not performed. Our products have to be installed by qualified personnel only. The instructions of the vehicle manufacturer have to be followed. This guarantee excludes normal wear as well as damage caused by an improper vehicle application or treatment, the use of the wrong operating fluids and natural or environmental influences. Compensations for damages, such as assembly costs, installation costs, loss of production, losses in usage, loss of profit, consequential damages or all other direct or indirect damages and expenses are not covered by this guarantee.

All our products are marked with the TRUCKTEC logo – your guarantee for proven quality.

