

Warranty Policy

Tools, Trailer/Towing & Storage



ULTRACRAFT tools, accessories and storage are manufactured to the highest standards, and all non-serviceable products are warranted against defects in materials and workmanship for the useful life of the product when used for the purpose for which it was designed. Factory inspection will determine if the tool is defective. This warranty applies only to ULTRACRAFT products purchased new from an authorized ULTRACRAFT distributor.

This warranty does not apply to any product that has been misused, abused, or altered in any way, nor does it cover damage attributable to normal wear and tear. This warranty does NOT apply to "consumable" products that, by the nature of their application, will wear out with normal use.

An ULTRACRAFT product that fails during normal use and is within the specified warranty period for that product will be repaired or replaced at our option. Warranty claims must be accompanied by proof of purchase and an explanation of the defect or failure. Any costs incurred to obtain warranty consideration or services are the Customer's responsibility, including shipping and handling, travel, lost time, or lost production.

THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

In no event shall ULTRACRAFT be liable for consequential, incidental, or special damages resulting from or in any manner related to the product, its design, its use or any liability to use the same. The sole and exclusive remedy with respect to a defective product shall be the repair or replacement thereof.

Three (3) months Warranty

Tools & Storage kit
Replacement cable for cable puller

Normal wear and tear excluded

One (1) Year Warranty

Tire Storage
Trailer/Towing Cargo Management (Lighting, Trailer balls, Tie-downs, bungees, tow ropes/straps, cargo net)
Loading Ramps
Cable pullers

Normal wear and tear excluded