

BALKAMP – NAPA SERVICE TOOLS

SER - Warranty Code 724 – 1 Year Repair & Return

Manufacturer: Innova Electronics

Products distributed by Balkamp that carry a 1 year "Repair and Return" warranty are guaranteed to be free from defects in materials and workmanship when delivered to the customer. Some Balkamp products carry specific manufacturer warranties or require special handling procedures.

If an alleged defective item must be returned for repair please contact Innova Technical Service Center for warranty and repair options:

1-800-544-4124 (7 Days a Week, 6:00AM-6:00PM Pacific Time) or www.innova.com

Return Information:

1. Call the Technical Service Center to obtain a Return Reference Number
2. Package the product carefully to prevent shipping damage
3. Include your name, return address, and a day contact phone
4. Enclose a copy of the dated sales receipt
5. Describe the problem
6. Ship prepaid to:
Innova Electronics
17352 Von Karman Avenue
Irvine, CA 92614
U.S.A.