

NAPA BATTERIES LIMITED WARRANTY POLICY EXPLANATION



For Batteries Purchased On Or After May 1, 2022

1. Consumer MUST present original receipt showing when the battery was purchased from a NAPA Auto Parts Store or Authorized Distributor. The stated Warranty period begins on the date of purchase as indicated on original receipt.
2. Replacement is made only when the battery is defective due to faulty materials or workmanship (NOT MERELY DISCHARGED).
3. THE WARRANTY DOES NOT INCLUDE:
 - A. Discharged batteries that can be recharged and returned to service.
 - B. Failure caused by poor maintenance (i.e., low water caused by overcharging).
 - C. Broken cases, which include cracked cases, broken posts, pulled outside terminals, etc.
 - D. Batteries which are frozen or have been frozen.
 - E. Batteries damaged by explosions, fires, and collisions.
4. Liability is limited to replacement of the battery. The Seller is not responsible for installation costs, loss of time or other damages or costs incurred by the battery customer.
5. The replacement should be made with another battery of similar size and capacity at no cost to the original purchaser.
When a battery is replaced during the Free warranty period, the limited warranty does not renew; it continues on from the purchase date of the original battery.
6. The Free Replacement warranty terms are as follows:

BRAND	Free Replacement Warranty	Pro Rata Time Period
AAA	3 Years	3 Years (Months 37–72)
OPTIMA Legend Premium AGM	3 Years	N/A
Legend OPTIMA Marine OPTIMA Commercial	2 Years	N/A
Proformer 7218 NAPA Group 31 Commercial 75XDT 75XDT800	18 Months	N/A
8240 8261 8270 8301 8302 8303 8304 8305 8307 9831DT 9833 9835 9824M 9827M 9834M	1 Year	



BRAND	Free Replacement Warranty	Pro Rata Time Period
All other 12V Commercial batteries not listed above All 6V Commercial EVB Battery STARTRITE ETX Batteries	6 Months	N/A
NAPA 40 Gold Cart Scrubber Lawn & Garden Commercial 8V AGM Commercial Gel Batteries Conventional PSB SLA 9275 9274 9273	3 Months	N/A

7. A PRO-RATED REPLACEMENT is applicable on AAA Batteries ONLY as follows:

- A. For batteries found defective month 37-48 from original date of purchase, a discount of 40% of NAPA's applicable AAA Member retail price or non-AAA Member retail price will be provided.
- B. For batteries found defective month 49-60 from original date of purchase, a discount of 25% of NAPA's applicable AAA Member retail price or non-AAA Member retail price will be provided.
- C. For batteries found defective month 61-72 from original date of purchase, a discount of 10% of NAPA's applicable AAA Member retail price or non-AAA Member retail price will be provided.

8. Effective upon purchase of a pro-rated replacement AAA Battery, this replacement battery will be covered under a new limited warranty. **When a AAA Battery is replaced during the Pro-Rated Warranty period, the limited warranty renews effective on the date of the replacement battery date of purchase.**