

# NAPA BATTERIES LIMITED WARRANTY POLICY EXPLANATION



## For Batteries Purchased Before March 1, 2022

1. Consumer **MUST** present original receipt showing when the battery was purchased from a NAPA Auto Parts Store or Authorized Distributor. The stated Warranty period begins on the date of purchase as indicated on original receipt.
2. Replacement is made only when the battery is defective due to faulty materials or workmanship (NOT MERELY DISCHARGED).
3. THE WARRANTY DOES NOT INCLUDE:
  - A. Discharged batteries that can be recharged and returned to service.
  - B. Failure caused by poor maintenance (i.e., low water caused by overcharging).
  - C. Broken cases, which include cracked cases, broken posts, pulled outside terminals, etc.
  - D. Batteries which are frozen or have been frozen.
  - E. Batteries damaged by explosions, fires, and collisions.
4. Liability is limited to replacement of the battery. The Seller is not responsible for installation costs, loss of time or other damages or costs incurred by the battery customer.
5. The replacement should be made with another battery of similar size and capacity at no cost to the original purchaser.  
**When a battery is replaced during the Free warranty period, the limited warranty does not renew; it continues on from the purchase date of the original battery.**
6. The Free Replacement and Pro Rata warranty terms are as follows:

BRAND	FREE REPLACEMENT WARRANTY	PRO RATA TIME PERIOD
AAA	3 Years	3 Years (Months 37-72)
OPTIMA Legend Premium AGM	3 Years	N/A
Legend OPTIMA Marine OPTIMA Commercial	18 Months	Months 19-75
Proformer	18 Months	Months 19-65
8261, 8270, 8303, 8304, 8305, 8307	3 Months	Months 4-30
8301, 8302, 9831DT, 9833, 9835, 9836	12 Months	Months 13-36
8240, 9824M, 9827M, 9834M	3 Months	Months 4-24
7218 (No. 30H)	18 Months	Months 19-30
NAPA Group 31 Commercial	18 Months	Months 19-36
75XDT, 75XDT800	18 Months	Months 19-75
7250 (12V Commercial), 7253 (12V Commercial)	6 Months	Months 7-24
7228 (12V Commercial), 7246 (12V Commercial), 7251 (12V Commercial), 7266 (12V Commercial), 7269 (12V Commercial), 7271 (12V Commercial), 7271FT (12V Commercial), 7280 (12V Commercial), 7668 (12V Commercial), 7669 (12V Commercial), 7670 (12V Commercial), 7671 (12V Commercial)	6 Months	Months 7-30
All 6V Commercial	6 Months	Months 7-30



BRAND	FREE REPLACEMENT WARRANTY	PRO RATA TIME PERIOD
9131 (EVB Battery), 9132 (EVB Battery)	6 Months	Months 7-30
9150 (EVB Battery), 9165 (EVB Battery)	6 Months	Months 7-36
STARTRITE ETX Batteries	6 Months	N/A
NAPA 40	3 Months	Months 4-40
Golf Cart	3 Months	Months 4-24
Scrubber	3 Months	Months 4-18
Lawn & Garden	3 Months	Months 4-12
All Commercial 8V	3 Months	Months 4-12
8241 (Gel Batteries), 8271 (Gel Batteries)	3 Months	Months 4-36
8244 (Gel Batteries), 8272 (Gel Batteries), 8273 (Gel Batteries), 8275 (Gel Batteries), 8746 (Gel Batteries)	3 Months	Months 4-24
8228 (Gel Batteries)	3 Months	Months 4-12
Conventional PSB	1 Year	N/A
SLA	6 Months	N/A
9275 (8D AGM Com), 9274 (4D AGM Com), 9273 (4D AGM Com), 9276 (8D AGM Com)	3 Months	Months 4-24

7. The End User's pro-rated fee is based on the current Price Sheet (adjustment schedule 1, 1A, or 4A). This monthly fee is arrived at by dividing the selling price by the number of months in the warranty. The monthly fee is then multiplied by the number of months the battery was in service, and this is what the Customer will pay for their new battery. The monthly fee figures appear in the adjustment schedule on the current Price Sheets.

*Example: Proformer 6524 in service 19 months is pro-rated as follows:*

*\$ 1.68 monthly fee x 19 months in service  
\$31.92 customer's charge for new battery*

8. A PRO-RATED REPLACEMENT is applicable on AAA Batteries ONLY as follows:

- A. For batteries found defective month 37-48 from original date of purchase, a discount of 40% of NAPA's applicable AAA Member retail price or non-AAA Member retail price will be provided.
- B. For batteries found defective month 49-60 from original date of purchase, a discount of 25% of NAPA's applicable AAA Member retail price or non-AAA Member retail price will be provided.
- C. For batteries found defective month 61-72 from original date of purchase, a discount of 10% of NAPA's applicable AAA Member retail price or non-AAA Member retail price will be provided.

9. Effective upon purchase of a pro-rated replacement battery, this replacement battery will be covered under a new limited warranty. **When a battery is replaced during the Pro-Rated Warranty period, the limited warranty renews effective on the date of the replacement battery date of purchase.**

# NAPA BATTERIES LIMITED WARRANTY POLICY EXPLANATION



## For Batteries Purchased On Or After March 1, 2022

1. Consumer MUST present original receipt showing when the battery was purchased from a NAPA Auto Parts Store or Authorized Distributor. The stated Warranty period begins on the date of purchase as indicated on original receipt.
2. Replacement is made only when the battery is defective due to faulty materials or workmanship (NOT MERELY DISCHARGED).
3. THE WARRANTY DOES NOT INCLUDE:
  - A. Discharged batteries that can be recharged and returned to service.
  - B. Failure caused by poor maintenance (i.e., low water caused by overcharging).
  - C. Broken cases, which include cracked cases, broken posts, pulled outside terminals, etc.
  - D. Batteries which are frozen or have been frozen.
  - E. Batteries damaged by explosions, fires, and collisions.
4. Liability is limited to replacement of the battery. The Seller is not responsible for installation costs, loss of time or other damages or costs incurred by the battery customer.
5. The replacement should be made with another battery of similar size and capacity at no cost to the original purchaser.  
**When a battery is replaced during the Free warranty period, the limited warranty does not renew; it continues on from the purchase date of the original battery.**
6. The Free Replacement warranty terms are as follows:

BRAND	FREE REPLACEMENT WARRANTY	PRO RATA TIME PERIOD
AAA	3 Years	3 Years (Months 37-72)
OPTIMA Legend Premium AGM	3 Years	N/A
Legend OPTIMA Marine OPTIMA Commercial	2 Years	N/A
Proformer 8240, 8261, 8270, 8301, 8302, 8303, 8304, 8305, 8307, 9831DT, 9833, 9835, 9836, 9824M, 9827M, 9834M	1 Year	N/A
7218, NAPA Group 31 Commercial, 75XDT, 75XDT800	18 Months	N/A
All other 12V Commerical batteries not listed above. All 6V Commercial, EVB Battery, STARTRITE, ETX Batteries	6 Months	N/A
NAPA 40, Golf Cart, Scrubber, Lawn & Garden, Commerical 8V, AGM Commerical, Gel Batteries Conventional PSB, SLA, 9275, 9274, 9273	3 Months	N/A



7. A PRO-RATED REPLACEMENT is applicable on AAA Batteries ONLY as follows:

- A. For batteries found defective month 37-48 from original date of purchase, a discount of 40% of NAPA's applicable AAA Member retail price or non-AAA Member retail price will be provided.
- B. For batteries found defective month 49-60 from original date of purchase, a discount of 25% of NAPA's applicable AAA Member retail price or non-AAA Member retail price will be provided.
- C. For batteries found defective month 61-72 from original date of purchase, a discount of 10% of NAPA's applicable AAA Member retail price or non-AAA Member retail price will be provided.

8. Effective upon purchase of a pro-rated replacement AAA Battery, this replacement battery will be covered under a new limited warranty. **When a AAA Battery is replaced during the Pro-Rated Warranty period, the limited warranty renews effective on the date of the replacement battery date of purchase.**