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[100% SATISFACTION \(/US/EN/SUPPORT/INFORMATION/SATISFACTION.CFM\)](/US/EN/SUPPORT/INFORMATION/SATISFACTION.CFM)

[WARRANTY INFORMATION \(/US/EN/SUPPORT/INFORMATION/WARRANTY-INFORMATION.CFM\)](/US/EN/SUPPORT/INFORMATION/WARRANTY-INFORMATION.CFM)

[WARRANTY REGISTRATION \(/US/EN/SUPPORT/INFORMATION/WARRANTY-REGISTRATION.CFM\)](/US/EN/SUPPORT/INFORMATION/WARRANTY-REGISTRATION.CFM)

[TERMS & CONDITIONS \(/US/EN/SUPPORT/INFORMATION/TERMS-AND-CONDITIONS.CFM\)](/US/EN/SUPPORT/INFORMATION/TERMS-AND-CONDITIONS.CFM)

[VENDOR ROUTING \(/US/EN/SUPPORT/INFORMATION/VENDOR-ROUTING.CFM\)](/US/EN/SUPPORT/INFORMATION/VENDOR-ROUTING.CFM)

ESAB products are backed by some of the best warranties around.

At ESAB, customer satisfaction is our number one priority. Your ESAB product is backed by one of the most comprehensive warranty programs in the industry. You can feel confident that with the purchase of an ESAB product, you have selected the best quality, supported by the best customer service available. Our ESAB Warranty will keep you covered.

What's covered by the ESAB Warranty?

The ESAB Warranty covers every piece of ESAB welding equipment, every filler metal, every gas apparatus, and every plasma machine – every product that ESAB sells in the US, Canada, and Mexico, excluding the following: mechanized cutting machines, scarfing machines, automation equipment, spare parts, consumables, special orders, re-manufactured items, minimum run products, and freight damage.

Product warranty periods.

Properly stored ESAB filler metals are warranted to be fully serviceable and free from any defects in materials or workmanship for one full year after the date of shipment from ESAB. The warranty period for ESAB welding equipment starts on the invoice date of purchase by the original end user, or from the date of manufacture if the original invoice cannot be produced.

View product warranty periods for:

– ESAB

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 WARRANTY PERIOD	3 YRS.	2 YRS.	1 YRS.	90 DAY
ESAB FILLER METALS				
ESAB FILLER METAL WARRANTY STATEMENT ESAB filler metals are guaranteed from defects in material or workmanship and will conform with ESAB's published product specifications for 12 months after the date of shipment, provided that the products are stored and maintained in accordance to ESAB's Storage Guidelines (Document GEN-27116/NA/EN/03-14-18). This warranty does not cover defects derived from the filler metal selection or from the welding operations, which are the sole responsibility of the purchaser and may have an effect in the product's performance. In case of warranty breach, ESAB will have the right to exchange, or accept the return by the Purchaser of existing inventory and issue credit at the price paid by the Purchaser, plus any shipping costs incurred by the purchaser in connection with the purchase of such Product after ESAB has had the opportunity to analyze the claim. No products may be returned to ESAB without ESAB's written authorization. Click here (/shared/content/upload/GEN-27116_Shelf_Life_Storage_Reconditioning_of_Filler_Metals_9-19-18.pdf) to view ESAB Storage Guidelines				
ESAB WELDING EQUIPMENT				
ESAB MIG Welding (GMAW) Equipment				
Power Sources & Wire Feeders – Manual & Semi-Automatic	✓			
Automatic & Robotic GMAW Controls, etc.	✓			
GMAW Torches*				✓
ESAB Submerged Arc Welding (SAW) Equipment				
LAF/TAF series Power Sources	✓			
Multitrac, Mastertrac, MiniMaster, ArcMaster, G Master, Tandem	✓			
Controls & Accessories – Flux Recovery System, Joint Tracking and Positioning System, etc.				✓
ESAB TIG Welding (GTAW) & Stick Welding (SMAW) Equipment				
Power Sources	✓			

GTAW Torches*, Heliarc Outfits				✓
Optional Kits for ESAB Power Sources and Wire Feeders				
Digital Meters, Pulse Kit, Post/Pre Flow, etc.	✓ ¹	✓ ¹	✓ ¹	✓ ¹
ESAB Remote Controls and Mechanized Controls				
Foot Controls, Hand Controls, Pendants, Arc Starters, UEC-8 Control, J-Governor Control, etc.				✓
ESAB Plasma Equipment				
Power Sources (other than HP 125)	✓			
Automatic Plasma Controls – Flow Control, Plumbing Boxes, etc.	✓			
Plasma Torches*			✓	
ESAB Automation Products				
Miggytrac Tractors			✓	
Orbital Tig – Power sources, controls, accessories and heads			✓	
Applied Automation (CaB, Gantrac, and Walltrac systems)			✓	
Positioners and Turning Rolls			✓	
Engineering Products (FSW, Laser Hybrid, and NGW)			✓	
Miscellaneous				
SENTINEL Welding Helmets	✓			
Cartridge for Eye-Tech Helmets			✓	
Water Circulators			✓	
Remanufactured Equipment			✓	
Special Customer Order Equipment	✓			
ESAB AUTOMATIC CUTTING MACHINES				
SGX, Combirex, Suprarex, Numorex, Telerex Models			✓ ²	
Crossbow			✓ ³	

Replacement Parts



(1) Same period as associated power sources and wire feeders.

(2) For breakdowns or failures occurring more than 6 months after shipment the Purchaser is responsible for

– Victor/Turbotorch New Lifetime Warranty on Victor® EDGE™ 2.0 regulators

Warranty periods for our most popular Victor regulators, torches, and handles have been extended, including a LIFETIME Warranty on all EDGE Series 2.0 regulators.

VICTOR TURBOTORCH WARRANTY PERIOD	LIFETIME	10 YRS.	7 YRS.	3 YRS.	2 YRS.	1 YR.	90 DAY	+ LABOR
EDGE™ Series regulators	✓							
Legacy SR Series regulators		✓						
300 series torches and handles		✓						
All "G" Series regulators			✓					
400 series torches and handles			✓					
TurboTorch®				✓				
HP&I Brass Regulators/Manifolds, Oxygen Conservers, All other Victor Medical products					✓			
Steel Cylinders, Cutting Machine Motor (i.e. VCM200)						✓		
HP&I Stainless Regulators/Manifolds (non-corrosive gas), Parts in Rental Applications						✓		
HP&I Corrosive Gas Regulators/Manifolds							✓	

– Thermal Dynamics

THERMAL DYNAMICS WARRANTY PERIOD	4 YRS.	3 YRS.	2 YRS.	1 YR.	90 DAY	180 DAY	+ LABOR
Cutmaster® TRUE™ (Power Source)	✓						✓
Drag-Gun® Plus, PAK® 200				✓			✓

AirCut® 15C, CutSkill® units (Power Source), Stand Off Controls, 1Torch®, SureLok®, XTR, XT / XT-301, Maximizer® torches				✓			✓
All Other "Torch and Leads" Packages						✓	✓
Replacement Repair Parts					✓		
A40i, A60i, Cutmaster A80, Cutmaster A120 (US Power Supply)	✓						✓
A40i, A60i, Cutmaster A80, Cutmaster A120 (Non US Power Supply)		✓					✓
Ultra-Cut XT™ and Auto-Cut XT™ (Power Supplies & Components)			✓				✓ 1yr.
XT™ / XT™-301 Torch (Excluding Consumable Parts)				✓			✓
Repair/Replacement Parts					✓		

– Firepower

<i>Firepower</i> WARRANTY PERIOD	3 YRS.	2 YRS.	90 DAY	+LABOR
MST 3-in-1 Machines (Power Source)	✓			
TIG Welding Machines (Power Source)	✓			
OxyFuel Outfits, Tote, Torch Kit, Regulators, Cutting Attachment, Cutting Welding Handle, Straight Cutting Torch, AirFuel Torches, Auto-Darkening Helmets		✓		
MIG Guns & TIG Torches supplied with Power Source			✓	

– Tweco

<i>TWECO</i> WARRANTY PERIOD AN ESAB® BRAND	1 YR.	180 DAY	90 DAY	30 DAY	+LABOR
TC and TCV Water Coolers	✓				
Professional MIG Guns (i.e. PulseMaster™ MIG Guns & PullMaster™, Spray					

Master [®] , Eliminator [®] , Supra [™] , Classic No. #, SEFC, etc)				✓	
All Other Products (Including Fusion [™] MIG Guns, WeldSkill [®] MIG and Spool Guns)				✓	
Manual products (Electrode Holders, Ground Clamps, Cable connectors)"				✓	

– **Tweco/Thermal Arc**

TWECO THERMAL ARC WARRANTY PERIOD AN ESAB BRAND	3 YRS.	2 YRS.	1 YR.	180 DAY	90 DAY	30 DAY	+ LABOR
ArcMaster [®] , PowerMaster [®] , Ultrafeed [®] , Fabricator [®] 3 in 1, Portable DC Welders 161S, 201TS & 186 AC/DC, Ultima [®] 150, WC-100B	✓						✓
Auto-Darkening Welding Helmet (Electronic Lens) Head Gear assembly which is 1 month		✓					
Victor [®] Regulator for Fabricator [®] 3 in 1: 2 years for parts, no warranty for labor		✓					
95S, Water Recirculators: 1 year for parts and labor			✓				
All Plasma Welding Consoles (i.e WC-1 Controller, WF-100 Capstain Feeder, etc)			✓				
Plasma Welding Torch and Leads Packages				✓			
Gas Regulators for "Supplied with Power Sources"				✓			
Remote Controls					✓		
Replacement Repair Parts					✓		
MIG and TIG Torches (Supplied with Power Sources)						✓	
Firepower Welders: 5-2-1 years for parts, no warranty for labor							

– **Arcair**

ARCAIR WARRANTY PERIOD AN ESAB BRAND	1 YR.	180 DAY	90 DAY	30 DAY	+ LABOR

N7500 Auto Gouging	✓				
Gouging Torches			✓		
Exothermic Torches			✓		

– Stooddy



WARRANTY PERIOD

Contact your Stooddy representative for warranty information on this Product.

Filing an ESAB Warranty claim.

For all warranty claims, Buyer should contact ESAB with all relevant details such as ESAB part number, manufacturing date code, heat and control numbers, serial number, complete description of the difficulty encountered, length of time in service, the conditions under which the Goods failed, and original purchase price paid.

For: Welding Equipment/Automated Cutting Systems

Phone 1-800-426-1888

Fax 800-535-0557

For: Filler Metals

Please contact your ESAB Sales Account Manager. If you are an end user, please contact your local Authorized ESAB distributor for assistance with warranty claims.

ESAB will determine whether to have the Goods returned for inspection and repair or handled in some other manner (for example: shipping replacement Goods "no charge" or issuing credit). Credit for Welding Equipment/Automated Cutting Systems may be subject to a depreciation charge based on length of time the Goods were in service. Written approval in the form of a Return Authorization form ("RA") will be issued if Buyer is to return Goods for repair or replacement. UNDER NO CIRCUMSTANCES ARE ANY GOODS TO BE RETURNED WITHOUT PRIOR WRITTEN AUTHORIZATION FROM ESAB. A copy of the RA must accompany the return shipment of the Goods to ESAB, and the Goods must be received within 30 days of issuance of the RA. Any RA remaining open after 30 days will be cancelled, and the Buyer will be billed for any "no charge" replacement Goods supplied. Any Goods subsequently returned against a cancelled RA will be returned to the Buyer freight collect.

If a returned Good is determined to have failed for reasons other than defects in materials or workmanship within the scope of the warranty policy or if the applicable warranty has expired, Buyer will be contacted for disposition. If such a Good is to be returned to Buyer, freight charges will be borne by Buyer, and Buyer also will be billed for any "no charge" replacement Goods supplied during the investigation of the complaint.



CONTACT ESAB
1-800-ESAB-123