

Warranty Policy

Tools & Equipment



ULTRAPRO tools and equipment are manufactured to the highest standards, and all non-serviceable products are warranted against defects in materials and workmanship for the useful life of the product when used for the purpose for which it was designed. Factory inspection will determine if the tool is defective. This warranty applies only to ULTRAPRO products purchased new from an authorized ULTRAPRO distributor.

This warranty does not apply to any product that has been misused, abused, or altered in any way, nor does it cover damage attributable to normal wear and tear. This warranty does NOT apply to "consumable" products that, by the nature of their application, will wear out with normal use.

An ULTRAPRO product that fails during normal use and is within the specified warranty period for that product will be repaired or replaced at our option. Warranty claims must be accompanied by proof of purchase and an explanation of the defect or failure. Any costs incurred to obtain warranty consideration or services are the Customer's responsibility, including shipping and handling, travel, lost time, or lost production.

THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

In no event shall ULTRAPRO be liable for consequential, incidental, or special damages resulting from or in any manner related to the product, its design, its use or any liability to use the same. The sole and exclusive remedy with respect to a defective product shall be the repair or replacement thereof.

Limited Lifetime Warranty

Adjustable Wrenches (1)	Hex Keys and T-Handle Hex Keys (2)	Pry Bars (1)
Aviation Snips	Impact Sockets and Accessories	Punches and Chisels
Bolt Cutters (4)	Indestructible Hammers (4)	Ratchets (1)(2)
Chrome Sockets and Accessories (5)	Nut Drivers (2)	Screwdrivers (1)(2)
Clamps	Locknut	Thread Restorer
Crowfoot Wrenches (1)	Pick, Hooks and Scrapers	Vises
Dominator® Pry Bars	Pipe Wrenches (1)(3)	Wrenches and Ratcheting Wrenches (1)
Flare Nut Wrenches (1)	Pliers	

1. Snipe or hammer marks void warranty
 2. Bent or broken handles void warranty
 3. Replacement of defective part only, not complete tool or kit
 4. Warranty limited to handle only
 5. Rounded drive corners void warranty
- Normal wear and tear excepted**

One-Year Warranty

Antifreeze, Battery and Circuit Testers	Compression/Pressure Testers and Gauges	Shop Saw
Bench Grinder	Hose Reels (6)	Timing Lights
Booster Cables	Lubricating Equipment (7)	Work Lights
Compact Jump Starters	Measuring Tools	

6. Hose is discretionary based on examination
 7. Seals and hoses excluded
- Normal wear and tear excepted**

Torque Wrenches

ULTRAPRO warrants to the original user its Torque Wrenches (tools) to be free of defects in materials and workmanship for the life of the tool. ULTRAPRO will repair, without cost, any tool found to be defective, including parts and labour charges, or at its option, will replace such tools or refund the purchase price less a reasonable allowance for depreciation, in exchange for the tool.

Tools must go through authorized service centres for warranty repairs. To find the warranty service centre nearest you, call your local authorized ULTRAPRO distributor.

Dropping or striking against hard objects, using for removal of fasteners, or failure to return wrench to lowest setting can all contribute to loss of accuracy, are not related to a faulty tool, and therefore will not be covered by the warranty.

CALIBRATION IS NOT COVERED BY WARRANTY EXCEPT WHEN REQUIRED DUE TO WARRANTY REPAIR SERVICE.

Air Tools

ULTRAPRO warrants to the original user its Air Tools (tools) to be free of defects in materials and workmanship for a period of one year from the date of purchase. ULTRAPRO will repair, without cost, any tool found to be defective, including parts and labour charges, or at its option, will replace such tools or refund the purchase price less a reasonable allowance for depreciation, in exchange for the tool. Repairs or replacements are warranted for the remainder of the original warranty period.

Tools must go through authorized service centres for warranty repairs. To find the warranty service centre nearest you, call your local authorized ULTRAPRO distributor.

Failure to lubricate the tool on a daily basis, use of higher than recommended air pressure and use of non-clean and/or non-dry air can all contribute to loss of power and internal damage, are not related to a faulty tool, and therefore will not be covered by the warranty.

Tool Storage

ULTRAPRO Tool Storage products are warranted against defects in materials and workmanship when used for the purpose for which they were designed for the periods specified below. Moving heavily loaded toolboxes is the most common cause of damage. If the tool box must be moved regularly, choose one with a sufficient duty rating.

Super Heavy-Duty (SHD) Series	Limited Lifetime
Professional Series	Limited Lifetime
Classic Series	5 years
Work Benches	5 years
Jobsite and Hand Held Tool Boxes	2 years
Truck Tool Chests	1 year
Tool Carts	1 year

Evidence of drawer overload, shock, impact, use as a mobile tool box (unless specifically designed for this purpose) or lack of maintenance voids warranty.