

# **BALKAMP-NAPA TOOL & EQUIPMENT**

## **Line Abrev-NTE Warranty Code 724 1 Year Repair & Return**

This NAPA product line is warranted against defects in material & workmanship for a period of one year from the date of the original purchase.

When a customer experiences operating problems with this product within 30 days of the original purchase, the NAPA AUTO PARTS store will be authorized to exchange the alleged defective item for a new one.

The alleged defective item should be returned to your serving NAPA Distribution Center, who in turn will return to their servicing Balkamp Operation. All alleged defective items must be accompanied by a receipt for proof of purchase, showing the purchase and exchange transaction took place within the warranty exchange period. The defective tag and RGN should be marked clearly as a "New Defective". After the exchange period, this item will carry an additional 11 month repair or replace warranty. During the additional 11 month period, the alleged defective item will be repaired or replaced at Balkamp's option. The alleged defective must be sent to an authorized Warranty Repair Center, freight prepaid. To ensure the repair and return of the item we require a sales receipt for proof of purchase and a completed copy of the NAPA Form N2203.

The foregoing obligation under the Balkamp Warranty Policy is our sole liability under this or any implied warranty. Under no circumstances shall Balkamp be liable for any incidental or consequential damages. This warranty does not cover damage that arises from alteration, abuse, misuse and does not cover any repairs made by anyone other than an authorized Repair Center. Tools sent to a warranty center in a disassembled condition will not be covered as a warranty repair. Please contact Mastercool @ 973-252-9119 for authorized repair and return centers.