



Premium Quality Remanufactured Products

# NFWP & GSA1 Warranties

**Our NFWP and GSA1 warranty policies provide greater coverage for NAPA customers and greatly improves NAPA Ironclad's ability to expedite necessary payments.**



## NFWP

ALL customers that purchase engines from NAPA Stores or purchase NAPA Ironclad engines from licensed repair facilities and have the engines installed by licensed repair facilities will receive one free replacement and parts and labor up to \$50/hour, not to exceed the Mitchell<sup>®</sup> Repair Manual published applicable flat-rate schedule, if engine failure occurs within warranty terms. Any failure requiring replacement will receive product replacement and be issued labor payment without waiting for engine return and inspection to occur. NAPA customers who perform do-it-yourself installations or have non-licensed repair facilities perform installations receive the standard product warranty and are not eligible for labor reimbursement.

## GSA1

The NAPA GoldSeal Service Agreement, part number GSA1 offered by NAPA Ironclad, is a premium supplemental service guarantee to the Ironclad Standard Limited Warranty. The GoldSeal Service Agreement (GSA1) is not a unique and separate warranty as it does not waive or modify any exclusions or limitations in the Ironclad Standard Warranty, except as specifically stated in this GoldSeal Service Agreement.

GSA1 includes an enhanced labor rate of \$95/hour for BOTH approved and denied claims. Additional benefits include rental car allowance, towing allowance, and fluid allowance. Retail purchases are covered when engine are installed at licensed repair facilities. NAPA customers who perform do-it-yourself installations or have non-licensed repair facilities perform installations receive the standard product warranty and are eligible for labor up to \$30/hour on approved claims not to exceed the Mitchell<sup>®</sup> Repair Manual published applicable flat-rate schedule if engine failure occurs within warranty terms.

## TERM

The term of the GSA1 runs concurrently with the NAPA Ironclad warranty that covers the particular product to which this GoldSeal Service Agreement applies. The term begins on the date of the original product's purchase and installation or ten days after sale, whichever is earlier. *GSA1 must be purchased at the time of the engine purchase.*

## SUPPLEMENTAL LABOR PAYMENTS

Authorized repairs will be reimbursed at a rate not too exceed the Mitchell<sup>®</sup> Repair Manual published applicable flat-rate schedule. Hourly rates for all authorized repairs will be paid in accordance with rate paid for the original installation but not to exceed \$95.00/hour.

- ♦ **MANUAL TRANSMISSIONS, HIGH PERFORMANCE ENGINES, AND FARM, LIFT TRUCK, AND INDUSTRIAL APPLICATIONS:** Under the GSA1, the maximum compensation for all approved repairs on these products is \$500.
- ♦ **MARINE:** Under the GSA1, the maximum compensation for all approved repairs on Marine engines is \$800.
- ♦ **DIY:** Under the GSA1, hourly rates for all approved labor claims for do-it-yourself repairs and repairs performed by unlicensed repair facilities will be paid at a rate not to exceed \$30 per hour, not to exceed the Mitchell<sup>®</sup> Repair Manual published applicable flat-rate schedule.

**TOWING** – Towing will be reimbursed up to a maximum of \$100 per occurrence. The customer must supply a copy of the towing invoice or contract.

**RENTAL** – Car rental will be reimbursed up to \$30 per day for a maximum of 5 days. The customer must supply a copy of the rental contract or receipt per occurrence.

**FLUIDS** – Fluid replacement at the time of warranty repair will be reimbursed up to \$25 per occurrence.

## EXCLUSIONS

The GoldSeal Service Agreement is subject to all exclusions specified in the NAPA Ironclad Standard Warranty. No claims will be allowed under this GSA1 that are disallowed under NAPA Ironclad's Standard Limited Warranty.

## INSTALLATION AND MAINTENANCE

- NAPA Ironclad's recommended installation procedure must be followed.
- Maintenance must conform to the vehicle's original equipment manufacturer (OEM) standards. Customer will be required to furnish proof of these services when making a claim.

PRODUCT	NFWP	GSA1
Gasoline and CNG Engines installed in non-fleet and non-commercial automobiles and light trucks less than 11,000 GVW	<ul style="list-style-type: none"> <li>- 4 years, unlimited mileage</li> <li>- \$50/hour labor reimbursement</li> <li>- Parts and labor paid on first claims only</li> <li>- DIY installed by licensed repair facilities included</li> <li>- DIY installations are not eligible for labor</li> </ul>	ADDS TO WARRANTY: <ul style="list-style-type: none"> <li>- Labor paid at advertised shop rate up to \$95/hour</li> <li>- \$100 towing allowance</li> <li>- \$150 car rental allowance</li> <li>- \$25 fluid allowance</li> <li>- DIY installations are eligible for up to \$30/hour.</li> </ul>
Gasoline and CNG Engines installed in medium/heavy duty trucks 11,000 GVW or heavier	<ul style="list-style-type: none"> <li>- 12 months or 12,000 miles</li> <li>- \$50/hour labor reimbursement</li> <li>- Parts and labor paid on first claims only</li> <li>- DIY installed by licensed repair facilities included</li> </ul>	ADDS TO WARRANTY: <ul style="list-style-type: none"> <li>- Labor paid at advertised shop rate up to \$95/hour</li> <li>- \$100 towing allowance</li> <li>- \$150 car rental allowance</li> <li>- \$25 fluid allowance</li> </ul>
Gasoline Engines installed in commercial fleet automobiles and light trucks less than 11,000 GVW	<ul style="list-style-type: none"> <li>- 4 years, unlimited mileage</li> <li>- \$50/hour labor reimbursement</li> <li>- Parts and labor paid on first claims only</li> <li>- DIY installed by licensed repair facilities included</li> </ul>	ADDS TO WARRANTY: <ul style="list-style-type: none"> <li>- Labor paid at advertised shop rate up to \$95/hour</li> <li>- \$100 towing allowance</li> <li>- \$150 car rental allowance</li> <li>- \$25 fluid allowance</li> </ul>
Marine Engines	<ul style="list-style-type: none"> <li>- 18 months, unlimited hours</li> <li>- \$50/hour labor reimbursement</li> <li>- \$800 reimbursement cap on approved claims after factory inspection</li> <li>- First time part replacement is free.</li> <li>- DIY installed by licensed repair facilities included</li> </ul>	ADDS TO WARRANTY: <ul style="list-style-type: none"> <li>- Labor paid at advertised shop rate up to \$95/hour</li> <li>- \$800 reimbursement cap</li> <li>- \$100 tow/haul-out fee</li> <li>- \$25 fluid allowance</li> </ul>
High Performance Engines	<ul style="list-style-type: none"> <li>- 2 years, unlimited mileage</li> <li>- \$42/hour labor reimbursement</li> <li>- \$350 reimbursement cap</li> <li>- Parts and labor paid on first claims only</li> <li>- DIY installed by licensed repair facilities included –</li> <li>- DIY installations are not eligible for labor</li> </ul>	ADDS TO WARRANTY: <ul style="list-style-type: none"> <li>- \$500 reimbursement cap</li> <li>- \$100 towing allowance</li> <li>- \$150 car rental allowance</li> <li>- \$25 fluid allowance</li> <li>- DIY installations are eligible for up to \$30/hour.</li> </ul>
Automatic Transmissions installed in automobiles and light trucks less than 11,000 GVW	<ul style="list-style-type: none"> <li>- 3 years, unlimited miles</li> <li>- \$50/hour labor reimbursement</li> <li>- Parts and labor paid on first claims only</li> <li>- DIY installed by licensed repair facilities included</li> </ul>	ADDS TO WARRANTY: <ul style="list-style-type: none"> <li>- Labor paid at advertised shop rate up to \$95/hour</li> <li>- \$100 towing allowance</li> <li>- \$150 car rental allowance</li> <li>- \$25 fluid allowance</li> </ul>
Manual Transmissions	<ul style="list-style-type: none"> <li>- 12 months or 12,000 miles</li> <li>- \$50/hour labor reimbursement</li> <li>- \$300 reimbursement cap</li> </ul>	ADDS TO WARRANTY: <ul style="list-style-type: none"> <li>- Labor paid at advertised shop rate up to \$95/hour</li> <li>- \$500 reimbursement cap</li> <li>- \$100 towing allowance</li> <li>- \$150 car rental allowance</li> <li>- \$25 fluid allowance</li> </ul>

## CLAIMS

- A. If the vehicle needs repair, you must file a claim through the MyCarCare.com website or by contacting Ironclad directly at (800) 831-5947 prior to starting any work.
- B. You must bring the vehicle, either to the repair facility where the original Ironclad product was installed or to another licensed repair facility.
- C. Please have the product serial number, the vehicle's VIN, year, make, and model, the product sale date if known, the product installation date and mileage if known, and the current mileage when contacting us.
- D. Payment will not be made for any unauthorized repairs and/or replacements.

## TRANSFERRING GSA1

This GoldSeal Service Agreement may be assigned or transferred at no charge by sending your request to NAPA Ironclad Engines, 1102 W. Carrier Parkway, Grand Prairie, TX 75050. You must include the new vehicle owner's name and address, the serial number of your NAPA Ironclad product, and the Vehicle Identification Number of the vehicle that the engine is installed in.

## GENERAL

- A. This agreement may not be altered without the express written consent of NAPA Ironclad.
- B. If NAPA Ironclad elects to replace your unit with another remanufactured unit, the replacement is considered to be a repair of the original unit. Replacement of a component, or the entire product, does not extend the Standard Warranty or the GoldSeal Service Agreement above or beyond the original date of sale.
- C. This GoldSeal Service Agreement gives you specific legal rights. You may also have other rights that vary from state to state.

# Call 800-831-5947

NAPA Ironclad, 1102 W. Carrier Parkway, Suite 100, Grand Prairie, TX 75050

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