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## **BALKAMP – NAPA CV BOOTS**

CVB - Warranty Code 515 – 12 Months

Products distributed by Balkamp that carry a 12 Months warranty are guaranteed to be free from defects in materials and workmanship when delivered to the customer.

This warranty covers the cost of the defective product only and does not cover the cost of installation. Balkamp reserves the right to refuse credit in the event that any damage to the product resulted from collision, improper installation, or other customer abuses. This policy extends only to the original purchaser of the product and is nontransferable. The Balkamp Policy is in lieu of all other warranties, expressed or implied, with the exception of consumer warranties as provided with the packaged product. In warranty cases, those wishing to handle the warranty procedure directly with the manufacturer are welcome to do so. Credit will not be issued on warranty items as specified for repair or return. Balkamp will not issue defective credit on assortments or kits as component parts are offered individually in Balkamp's lines of products. In most cases, you can break down the kit or the assortment into its individual component parts and replace only those parts which are truly defective. All items claimed defective should be returned from the NAPA AUTO PARTS store to the NAPA Distribution Center and then request an RGA from your servicing Balkamp Operation. Balkamp will review your defective credit request and issue credit on all items accompanied by the proper proof of purchase.