

WARRANTIES

Sunair Products warrants that all products will be free from defects in material or workmanship and carry a one year warranty from date of original installation. Sunair Products will, at its option, repair, replace, or issue a credit for repair or replacement (based on original net selling price) for such products if shown within such period to be defective. Exceptions to the period of such warranty and additional conditions are as follows:

1. Except as provided below, the period of the warranty for air conditioning compressors is one (1) year from the date of original installation. The warranty for compressors is subject to the following additional conditions:
 - 1.1a The A/C system must be cleaned with an approved flush using an approved flushing method.
 - 1.1b The filter drier(s) or accumulator(s) must be replaced.
 - 1.1c If applicable, the orifice tube or liquid line containing the orifice tube must be replaced. If the liquid line with a built in orifice tube is not available, the installation of an orifice tube repair kit will satisfy the warranty requirements.
 - 1.1d The thermostatic expansion valve(s) must be inspected and the inlet screen(s) cleaned if the valve is so equipped. The valve itself may also require cleaning.
 - 1.1e The fins of the condenser(s) and radiator must be checked for proper airflow or any obstructions or restrictions. In certain specified applications involved with compressor failures, the condenser(s) should be replaced. Refer to compressor installation guide for more details.
 - 1.1f The fan clutch or electric fan(s) must be checked for proper operation.
 - 1.1g The compressor clutch's air gap must be checked prior to installation (refer to OEM or compressor manufacturer's specifications).
 - 1.1h The correct type and amount of refrigerant oil must be added (refer to OEM, system manufacturer's, or compressor manufacturer's specifications).
 - 1.1i The compressor shaft (not just the clutch pulley) must be turned a minimum of ten times to clear oil from the compressor after the hose assemblies have been attached. A spanner wrench maybe required to turn the compressor shaft over.
 - 1.1j The compressor clutch's electrical circuit must be checked for proper voltage, including relays, (refer to OEM, system manufacturer's or compressor manufacturer's specifications).

1.1k The entire A/C system must be evacuated for a minimum of forty-five minutes if the temperature is above eighty degrees. If the temperature is below eighty degrees or a dual air system is being serviced the minimum duration of the evacuation is sixty minutes.

1.1l Only R12 and R134a are approved refrigerants.

RETURNING A COMPRESSOR FOR ALLEGED WARRANTY:

The shop ticket or receipt must accompany the returned compressor and must show the installation of the filter-drier/accumulator; orifice tube and the flushing of the A/C system components in conjunction with the installation of the compressor. The shop ticket or receipt must further indicate the type of flushing agent used. In the event of a compressor failure, the purchaser must return the compressor, filter- drier/accumulator; orifice tube and in-line filter where applicable, along with the original shop ticket or receipt. In-line filters, orifice tubes, flush and filter-drier/accumulators will also qualify for repair, replacement, or credit within terms of this warranty policy. This warranty covers defects in material or workmanship only. This warranty does not cover compressor failure due to system contamination. Failure to follow the above requirements will void all warranties on compressor and on all other components replaced at the time of compressor installation.

1.2a Any compressor identified as “R-12 only” when used on an OEM R-134A system is excluded from all warranties either expressed or implied.

1.2b The use of any refrigerant other than R-12 or R134A will void all warranties on any Sunair Products compressor returns.

WARRANTY DETERMINATION, CONDITIONS AND LIMITATIONS (APPLICABLE TO ALL THE PRECEDING WARRANTIES)

Sunair Products will not reimburse purchaser for the cost of removing and returning the failed or defective unit without approval or consent from Sunair Products. Sunair Products will not reimburse purchaser for the cost of installing the replacement unit or for replacing any other parts or for other expenses, charges or damages. Sunair Product's obligation under all warranties set forth in these policies with respect to a product will cease and expire upon the expiration of the warranty period applicable to that product.

SUNAIR PRODUCT'S OBLIGATION UNDER THE WARRANTIES SET FORTH IN THESE POLICIES ARE EXPRESSLY IN LIEU OF THE EXCLUSION OF ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

IN NO EVENT SHALL SUNAIR PRODUCTS BE LIABLE UNDER THIS WARRANTY FOR SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES NOR FOR LOST PROFITS. THIS CLAUSE SHALL SURVIVE FAILURE OF AN EXCLUSIVE REMEDY.

Warranty determination is the sole responsibility of Sunair Products and no one is authorized to act on Sunair Product's behalf. Defective parts will be inspected according to Sunair Product's standard, and Sunair Products alone will verify the alleged defect and the purchaser's compliance with the conditions of this warranty.

In no event do any of the previously listed warranties cover freight or shipping damage, damage from dropping, cosmetic damage, batteries, clogged expansion valves and/or orifice tubes, malfunctioning fuses, relays or switches. Any of the following conditions automatically void any warranty or obligation by Sunair Products: abuse, alteration, improper installation, maintenance or use, failure to service at recommended intervals and failure to follow printed instruction. The above warranties are further subject to the following conditions:

1. Written notice to Sunair Products must be given within thirty (30) days after the discovery of the alleged defect describing the type of product, date of resale and installation, nature of alleged defect, and containing the original and all subsequent repair orders or receipts relating to the resale and replacement of the product.
2. The alleged defective product must be returned to Sunair Products, shipping charges prepaid, upon written request from Sunair Products and to the place designated by Sunair Products.
3. The alleged defective product must have been installed in accordance with instructions furnished with the merchandise and stated in service manuals generally accepted in the trade.
4. The warranty for air conditioning compressors is further subject to the conditions set forth in paragraphs 1.1 through 1.2.

WARRANTY PROCEDURES FOR ITEMS OTHER THAN THE SPECIFIED PRODUCT GROUPS:

Prior to making a return, a list of items with quantities must be submitted for approvals to your representative. Returns must be individually boxed and shipped freight prepaid to:

In U.S.A.:

Sunair Products
2525 Minnis Drive
Fort Worth, TX 76117

Each item should be tagged with the specific customer complaint, if known. A tag bearing the complete name, area code and phone number and address of the customer must be included.