Warranty Information 4/12/21, 11:18 AM



IRON CLAD PLEDGE (/US/EN/SUPPORT/INFORMATION/INDEX.CFM)

100% SATISFACTION (/US/EN/SUPPORT/INFORMATION/SATISFACTION.CFM)

WARRANTY INFORMATION (/US/EN/SUPPORT/INFORMATION/WARRANTY-INFORMATION.CFM)

WARRANTY REGISTRATION (/US/EN/SUPPORT/INFORMATION/WARRANTY-REGISTRATION.CFM)

TERMS & CONDITIONS (/US/EN/SUPPORT/INFORMATION/TERMS-AND-CONDITIONS.CFM)

VENDOR ROUTING (/US/EN/SUPPORT/INFORMATION/VENDOR-ROUTING.CFM)

ESAB products are backed by some of the best warranties around.

At ESAB, customer satisfaction is our number one priority. Your ESAB product is backed by one of the most comprehensive warranty programs in the industry. You can feel confident that with the purchase of an ESAB product, you have selected the best quality, supported by the best customer service available. Our ESAB Warranty will keep you covered.

What's covered by the ESAB Warranty?

The ESAB Warranty covers every piece of ESAB welding equipment, every filler metal, every gas apparatus, and every plasma machine – every product that ESAB sells in the US, Canada, and Mexico, excluding the following: mechanized cutting machines, scarfing machines, automation equipment, spare parts, consumables, special orders, re-manufactured items, minimum run products, and freight damage.

Product warranty periods.

Properly stored ESAB filler metals are warranted to be fully serviceable and free from any defects in materials or workmanship for one full year after the date of shipment from ESAB. The warranty period for ESAB welding equipment starts on the invoice date of purchase by the original end user, or from the date of manufacture if the original invoice cannot be produced.

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- ESAB		

Replacement Parts			~
Replacement Parts			\

- (1) Same period as associated power sources and wire feeders.
- (2) For breakdowns or failures occurring more than 6 months after shipment the Purchaser is responsible for

Victor/Turbotorch New Lifetime Warranty on Victor[®] EDGE[™] 2.0 regulators

Warranty periods for our most popular Victor regulators, torches, and handles have been extended, including a LIFETIME Warranty on all EDGE Series 2.0 regulators.

VICTOR. TURBOTORCH. WARRANTY PERIOD	LIFETIME	10 YRS.	7 YRS.	3 YRS.	2 YRS.	1 YR.	90 DAY	+ LABOR
EDGE™ Series regulators	~							
Legacy SR Series regulators		~						
300 series torches and handles		~						
All "G" Series regulators			~					
400 series torches and handles			~					
TurboTorch [®]				~				
HP&I Brass Regulators/Manifolds, Oxygen Conservers, All other Victor Medical products					~			
Steel Cylinders, Cutting Machine Motor (i.e. VCM200)						~		
HP&I Stainless Regulators/Manifolds (non-corrosive gas), Parts in Rental Applications						~		
HP&I Corrosive Gas Regulators/Manifolds							~	

- Thermal Dynamics

THERMAL DYNAMICS. WARRANTY PERIOD	4 YRS.	3 YRS.	2 YRS.	1 YR.	90 DAY	180 DAY	+ LABOR
Cutmaster [®] TRUE™ (Power Source)	~						~
Drag-Gun [®] Plus, PAK [®] 200				~			✓

AirCut [®] 15C, CutSkill [®] units (Power Source), Stand Off Controls, 1Torch [®] , SureLok [®] , XTR, XT / XT-301, Maximizer [®] torches				~			✓
All Other "Torch and Leads" Packages						~	~
Replacement Repair Parts					~		
A40i, A60i, Cutmaster A80, Cutmaster A120 (US Power Supply)	~						~
A40i, A60i, Cutmaster A80, Cutmaster A120 (Non US Power Supply)		~					~
Ultra-Cut XT™ and Auto-Cut XT™ (Power Supplies & Components)			~				✓ 1yr.
XT™ / XT™-301 Torch (Excluding Consumable Parts)				~			~
Repair/Replacement Parts					~		

- Firepower

Firepower warranty period	3 YRS.	2 YRS.	90 DAY	+ LABOR
MST 3-in-1 Machines (Power Source)	~			
TIG Welding Machines (Power Source)	~			
OxyFuel Outfits, Tote, Torch Kit, Regulators, Cutting Attachment, Cutting Welding Handle, Straight Cutting Torch, AirFuel Torches, Auto-Darkening Helmets		~		
MIG Guns & TIG Torches supplied with Power Source			~	

- Tweco

TWECO WARRANTY PERIOD	1 YR.		30 DAY	+ LABOR
TC and TCV Water Coolers	~			
Professional MIG Guns (i.e. PulseMaster™ MIG Guns & PullMaster™, Spray				

Master [®] , Eliminator [®] , Supra [™] , Classic No. #, SEFC, etc)	
All Other Products (Including Fusion™ MIG Guns, WeldSkill [®] MIG and Spool Guns)	~
Manual products (Electrode Holders, Ground Clamps, Cable connectors)"	~

- Tweco/Thermal Arc

TWECO THERMAL ARC. WARRANTY PERIOD	3 YRS.	2 YRS.	1 YR.	180 DAY		30 DAY	+ LABOR
ArcMaster [®] , PowerMaster [®] , Ultrafeed [®] , Fabricator [®] 3 in 1, Portable DC Welders 161S, 201TS & 186 AC/DC, Ultima [®] 150, WC-100B	~						~
Auto-Darkening Welding Helmet (Electronic Lens) Head Gear assembly which is 1 month		~					
Victor [®] Regulator for Fabricator [®] 3 in 1: 2 years for parts, no warranty for labor		~					
95S, Water Recirculators: 1 year for parts and labor			~				
All Plasma Welding Consoles (i.e WC-1 Controller, WF-100 Capstain Feeder, etc)			~				
Plasma Welding Torch and Leads Packages				~			
Gas Regulators for "Supplied with Power Sources"				~			
Remote Controls					~		
Replacement Repair Parts					~		
MIG and TIG Torches (Supplied with Power Sources)						~	
Firepower Welders: 5-2-1 years for parts, no warranty for labor							

- Arcair

ARCAIR. W	ARRANTY PERIOD	1 YR.	180 DAY	90 DAY	30 DAY	+ LABOR	

N7500 Auto Gouging	~		
Gouging Torches		✓	
Exothermic Torches		✓	

Stoody



Contact your Stoody representative for warranty information on this Product.

Filing an ESAB Warranty claim.

For all warranty claims, Buyer should contact ESAB with all relevant details such as ESAB part number, manufacturing date code, heat and control numbers, serial number, complete description of the difficulty encountered, length of time in service, the conditions under which the Goods failed, and original purchase price paid.

For: Welding Equipment/Automated Cutting Systems

Phone 1-800-426-1888 Fax 800-535-0557

For: Filler Metals

Please contact your ESAB Sales Account Manager. If you are an end user, please contact your local Authorized ESAB distributor for assistance with warranty claims.

ESAB will determine whether to have the Goods returned for inspection and repair or handled in some other manner (for example: shipping replacement Goods "no charge" or issuing credit). Credit for Welding Equipment/Automated Cutting Systems may be subject to a depreciation charge based on length of time the Goods were in service. Written approval in the form of a Return Authorization form ("RA") will be issued if Buyer is to return Goods for repair or replacement. UNDER NO CIRCUMSTANCES ARE ANY GOODS TO BE RETURNED WITHOUT PRIOR WRITTEN AUTHORIZATION FROM ESAB. A copy of the RA must accompany the return shipment of the Goods to ESAB, and the Goods must be received within 30 days of issuance of the RA. Any RA remaining open after 30 days will be cancelled, and the Buyer will be billed for any "no charge" replacement Goods supplied. Any Goods subsequently returned against a cancelled RA will be returned to the Buyer freight collect.

If a returned Good is determined to have failed for reasons other than defects in materials or workmanship within the scope of the warranty policy or if the applicable warranty has expired, Buyer will be contacted for disposition. If such a Good is to be returned to Buyer, freight charges will be borne by Buyer, and Buyer also will be billed for any "no charge" replacement Goods supplied during the investigation of the complaint.



CONTACT ESAB 1-800-ESAB-123