

CRAFTSMAN® LIMITED WARRANTY – 3 YEARS

This limited warranty is provided by Emerson Tool Company, a division of Emerson Electric Co., (“We” or “Our” or “Us”) to the original consumer owner (“Customer” or “You” or “Your”) of the CRAFTSMAN product with which this limited warranty is provided (the “CRAFTSMAN Product”).

What is Covered

We warrant to You that your CRAFTSMAN Product will be free from defects in materials and workmanship when used under normal conditions in accordance with the terms of the Instruction Manual provided to You with the CRAFTSMAN Product, subject to the exclusions described below, for a period of three years commencing on the date of purchase by You (the “Warranty Period”). This limited warranty terminates if the original purchaser transfers the CRAFTSMAN Product to any other person or entity.

What is not Covered

This limited warranty does not extend to and expressly excludes:

- Normal wear and tear and/or replacement attachments or accessories, including, without limitation, power cords, hoses, filters, and other attachments or accessories that may be offered for sale by Us for use with the CRAFTSMAN Product.
- Damage or burnout of the CRAFTSMAN Product motor resulting from failure to clear a blockage occurring during the normal course of use.
- Loss or damage to the CRAFTSMAN Product resulting from conditions beyond Our control including without limitation, misuse, accident, abuse, neglect, negligence (other than Our’s), overuse beyond intended capacity as set forth in the Instruction Manual, or modifications or alterations made by anyone other than Us.
- Loss or damage to the CRAFTSMAN Product resulting from failure to use the CRAFTSMAN Product in accordance with the written instructions, guidelines, and terms and conditions set forth in the Instruction Manual.
- TO THE EXTENT PERMITTED BY LAW, IN NO EVENT SHALL WE BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, INCLUDING ANY ECONOMIC LOSS, WHETHER RESULTING FROM NONPERFORMANCE, USE, MISUSE OR INABILITY TO USE THE CRAFTSMAN PRODUCT OR FOR THE NEGLIGENCE OF ETC.

How to Obtain Service

US and Canada – To obtain warranty benefits contact us toll free at 1-888-331-4569 (Mexico 001-881-331-4569). We will direct you to the nearest service center to review your vacuum for inspection, repairs or replacement.

Mexico - To obtain warranty benefits contact us toll free at 001-881-331-4569. We will direct you to the nearest service center to review your vacuum for inspection, repairs or replacement.

No Other Express Warranty Applies

This limited warranty is the sole and exclusive warranty provided to You. No other express warranty, written or verbal, applies including, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. No employee, agent, dealer, or other person is authorized to alter this limited warranty or make any other warranty on behalf of Us.

What We will do to Correct Problems

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE LIMITED TO REPAIR, REPLACEMENT, REFUND OF THE CRAFTSMAN PRODUCT.

After You have contacted CRAFTSMAN Product Customer Service Department, We will initiate warranty proceedings, including a physical inspection, subject to the exclusions and the Warranty Period stated herein, to determine whether to repair or replace the CRAFTSMAN Product or provide You with a refund.

The decision to repair or replace your CRAFTSMAN Product or to provide a refund is at Our sole discretion. Repair or replacements provided to You by ETC are at no cost to You if covered under this limited warranty.

If we are unable to provide You with a suitable repaired or replacement CRAFTSMAN Product, we will provide you with a refund equal to the purchase price of your CRAFTSMAN Product or a credit to be used toward the purchase of a new CRAFTSMAN Product.

In the event of any dispute between CUSTOMER AND US, either party may choose to resolve the dispute by binding arbitration. THIS MEANS IF EITHER CUSTOMER OR US CHOOSE BINDING ARBITRATION, NEITHER PARTY SHALL HAVE THE RIGHT TO LITIGATE SUCH CLAIM IN COURT OR HAVE A JURY TRIAL. DISCOVERY AND APPEAL RIGHTS ARE LIMITED.

This limited warranty gives you specific legal rights, and you may also have other rights, which vary from State to State. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply.