

Warranty Statements

These Warranty Statements are for reference only. Please see the warranty statement that comes with the product for the exact terms and conditions of warranty. An overview of the warranty is available by product on the RepairTRACK web site.

OTC Products Lifetime Marathon Warranty® Effective 4/1/84

THIS WARRANTY IS EXPRESSLY LIMITED TO ORIGINAL RETAIL BUYERS OF SERVICE SOLUTIONS U.S. L.L.C.' OTC BRAND PRODUCTS OR PARTS ("OTC PRODUCTS"). THIS WARRANTY IS NOT ASSIGNABLE OR TRANSFERABLE. SERVICE SOLUTIONS MAKES NO WARRANTY TO ANYONE ELSE, INCLUDING OTHER PURCHASERS AND/OR USERS, AND NONE SHALL BE IMPLIED.

Except as otherwise provided in this warranty, OTC products are warranted against defects in materials and workmanship for the life of the OTC Product, meaning that point in time when the OTC product no longer functions due to normal wear. This warranty does not apply to electronic products, which are covered by separate warranties. Nor does this warranty apply to the following items, which may be incorporated into or sold with OTC Products and which are sold "as-is" with all faults: chains, batteries, electric motors, knives, and cutter blades. (Electric motors are warranted by their manufacturers under conditions stated in their warranties).

The sole and exclusive remedy for any OTC Product found to be defective is repair or replacement, at the option of Service Solutions. If this exclusive remedy is deemed to have failed of its essential purpose, Service Solutions' liability shall not exceed the purchase price of the OTC Product. In no event will Service Solutions be liable for any direct, indirect, special, incidental, or consequential damages (including lost profit) whether based on warranty, contract, tort, or any other legal theory.

This warranty does not cover any OTC Product that has been abused, altered, worn out, contaminated, rusted, heated, ground, damaged due to side loading, used for a purpose other than that for which it was intended, or used in a manner inconsistent with Service Solutions/OTC's instructions regarding use. The existence of a defect shall be determined by Service Solutions in accordance with procedures established by Service Solutions. No one is authorized to make any statement or representation altering the terms of this warranty.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Robinair Products Lifetime Warranty

THIS WARRANTY IS EXPRESSLY LIMITED TO ORIGINAL RETAIL BUYERS OF SERVICE SOLUTIONS' AIR CONDITIONING / REFRIGERATION SERVICE TOOLS AND EQUIPMENT, COOLANT EXCHANGE / RECYCLING EQUIPMENT, FLUID CONTAMINATION REMOVAL EQUIPMENT AND TRANSMISSION FLUID EXCHANGE EQUIPMENT. THIS WARRANTY IS NOT ASSIGNABLE OR TRANSFERABLE. SERVICE SOLUTIONS MAKES NO WARRANTY TO ANYONE ELSE, INCLUDING OTHER PURCHASERS AND/OR USERS, AND NONE SHALL BE IMPLIED.

Units are warranted against defects in materials and workmanship for one year from the date of purchase, except for rebuilt items which are warranted for 90 days from the date of purchase.

The sole and exclusive remedy for any Unit found to be defective is repair or replacement at the option of Service Solutions. If this exclusive remedy is deemed to have failed of its essential purpose, Service Solution's liability shall not exceed the purchase price of the Unit. In no event will Service Solutions be liable for any direct, indirect, special, incidental or consequential damages (including lost profit) whether based on warranty, contract, tort or any other legal theory.

This warranty does not cover any Unit that has been abused, altered, worn out, used for a purpose other than that for which it was intended, or used in a manner inconsistent with Service Solutions' instructions, including, but not limited to, these situations:

1. Use of Robinair recovery and recycling equipment with unauthorized refrigerants will void the warranty. Authorized refrigerants are listed on the equipment. Information is also available through our Technical Support Department at 800-822-5561.
2. Use of Robinair fluid contamination removal products with unauthorized cleaning solvents will void the warranty. Solvents approved for use are listed in the operating manuals. The existence of a defect shall be determined by Service Solutions in accordance with procedures established by Service Solutions. No one is authorized to make any statement or representation altering the terms of this warranty.

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Stinger by OTC Products OTC 2-Year Granite Warranty®

THIS WARRANTY IS EXPRESSLY LIMITED TO ORIGINAL RETAIL BUYERS OF 'SERVICE SOLUTIONS' STINGER BY OTC BRAND PRODUCTS OR PARTS ("STINGER BY OTC PRODUCTS.")

THIS WARRANTY IS NOT ASSIGNABLE OR TRANSFERABLE. SERVICE SOLUTIONS MAKES NO WARRANTY TO ANYONE ELSE, INCLUDING OTHER PURCHASERS AND/OR USERS, AND NONE SHALL BE IMPLIED.

Except as otherwise provided in this warranty, Stinger by OTC Products are warranted against defects in materials and workmanship for two years. This warranty does not apply to electronic products, which are covered by separate warranties. Nor does this warranty apply to the following items, which may be incorporated into or sold with Stinger by OTC Products, and which are sold "as-is" with all faults: chains, batteries, electric motors, knives, and cutter blades. (Electric motors are warranted by their manufacturers under conditions stated in their warranties.)

The sole and exclusive remedy for any Stinger by OTC Product found to be defective is repair or replacement, at the option of Service Solutions, or its authorized warranty service providers. If this exclusive remedy is deemed to have failed of its essential purpose, Service Solution's liability shall not exceed the purchase price of the Stinger by OTC Product. In no event will Service Solutions be liable for any direct, indirect, special, incidental, or consequential damages (including lost profit) whether based on warranty, contract, tort, or any other legal theory.

This warranty does not cover any Stinger by OTC Product that has been abused, altered, worn out, contaminated, rusted, heated, ground, damaged due to side loading, used for a purpose other than that for which it was intended, or used in a manner inconsistent with Service Solutions/OTC's instructions regarding use. The existence of a defect shall be determined by Service Solutions in accordance with procedures established by Service Solutions. No one is authorized to make any statement or representation altering the terms of this warranty.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

STANDARD REPAIR PROCEDURE

Should your Stinger by OTC Product require repair service, return it freight prepaid to an OTC authorized service center, and provide proof of purchase. If the Stinger by OTC Product is covered by warranty, Service Solutions will return the repaired Stinger by OTC Product, or a replacement, ground freight prepaid. If the Stinger by OTC Product is determined to be out of warranty, it will be repaired for a reasonable charge plus return freight.

Electronics One Year Limited Warranty

Service Solutions Limited Warranty

THIS WARRANTY IS EXPRESSLY LIMITED TO ORIGINAL RETAIL BUYERS OF 'SERVICE SOLUTIONS' NEW OR REFURBISHED ELECTRONIC DIAGNOSTIC TOOLS ("UNITS").

- New Service Solutions Units and Smart Cable are warranted against defects in materials and workmanship for one year (12 months) from date of purchase.
- Refurbished Service Solutions Units and Smart Cable are warranted against defects in materials and workmanship for 90 days from date of purchase.
- Scope Module and Gas Module (Analyzer) are warranted against defects in material and workmanship for one year (12 months) from date of purchase.
- Rechargeable Batteries, Cables, Sample Cell, O2 Sensor, NOx Sensor and Pump are warranted against defects in material and workmanship for 90 days from date of purchase.
- This warranty does not cover consumable items, including, without limitation, non-rechargeable batteries, filters, printer paper, calibration gas, case, or probe/hose assembly.
- This warranty only covers products manufactured by Service Solutions. Service Solutions will pass through to the original purchaser all manufacturers warranties. For all products manufactured by third parties, please see the original manufacturer's warranty for details.

This Warranty is only valid to the original purchaser of the Unit and is not transferable. All warranty claims must be made within the warranty period and proof of purchase must be supplied. This Warranty does not cover the cost of freight to return the Unit of Service Solutions. This Warranty does not cover any Unit that has been abused, altered, opened, worn out, contaminated, used for a purpose other than that for which it was intended, or used in a manner inconsistent with instructions regarding use. This Warranty does not cover battery leakage. The sole and exclusive remedy for any Unit found to be defective is repair or replacement, at the option of Service Solutions. In no event shall Service Solutions be liable for any direct, indirect, special, incidental or consequential damages (including lost profit) whether based on warranty, contract, tort or any other legal theory. The existence of a defect shall be determined by Service Solutions in accordance with procedures established by Service Solutions. No one is authorized to make any statement or representation altering the terms of this warranty.

DISCLAIMER

THE ABOVE WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

SOFTWARE

Unit software is proprietary, confidential information protected under copyright law. Users have no right in or title to Unit software other than a limited right of use revocable by Service Solutions. Unit software when correctly installed, will execute its programmed instructions. Service Solutions does not warrant that software will operate uninterrupted or error-free. Unit software may not be transferred or disclosed without the written consent of Service Solutions. Unit software may not be copied except in ordinary backup procedures.

SERVICE SOLUTIONS SOFTWARE

The above warranty applies to product software except that, instead of warranting against defects in materials and workmanship, Service Solutions U.S. L.L.C. warrants that product software, when correctly installed, will execute its programmed instructions. Service Solutions does not warrant that software will operate uninterrupted or error-free. Product software is proprietary, confidential information protected under copyright law. Also protected under copyright law within the software are third party databases, RepairTRACK, and Code Assist from Identifix. Users have no right in or title to product software other than a limited right of use revocable by Service Solutions. Product software may not be transferred or disclosed without the written consent of Service Solutions and may not be copied except in ordinary backup procedures.

No Hassle Product List

The No Hassle exchange is effect for the first 30 days of use and includes the following items:

ITEM	ITEM DESCRIPTION	BRAND
1500	3-ton Jack Pack	Stinger
1500A	3-ton Jack Pack	Stinger
1502	2 1/4-ton Service Jack	Stinger
1503	2.5-ton Import Service Jack	Stinger
1503A	2 1/2-ton Service Jack	Stinger
1504	3-ton Import Service Jack	Stinger
1504A	3-ton Service Jack	Stinger
1526	3-1/2-ton Service Jack	Stinger
1532	2 -ton Aluminum Racing Jack	OTC
1533	2-ton Aluminum Racing Jack Pack	OTC
1534	Light Truck Wheel Step	Stinger
1534A	Light Truck Wheel Step	OTC
1536	3-1/2-ton SUV Jack Pack	Stinger
1543	Brake Drum Dolly	Stinger
1545	1,500- lb. Motorcycle/ATV Lift	Stinger
1552	1-Ton Low Profile Service Jack	Stinger
1572	3,600 lb. Car Dolly Pair	OTC
1580	1,500- lb. Easy Roller Dolly	Stinger
1582	2-ton Aluminum Jack Stands	OTC
1733	OTC 3-ton Jack Stand	OTC
1733A	OTC 3-ton Jack Stand	OTC
1734	Heavy Duty Truck Wheel Step	OTC
1734A	Heavy Duty Truck Wheel Step	OTC
1736	OTC 6-ton Jack Stand	OTC
1736A	OTC 6-ton Jack Stand	OTC
1737	3,000-lb. Alum. Racing Jack	OTC
1772A	2-ton Jack Stand	Stinger
1772B	3-ton Jack Stand	Stinger
1772C	3-ton Jack Stand	Stinger
1773A	6-ton Jack Stand	Stinger
1773B	6-ton Jack Stand	Stinger

ITEM	ITEM DESCRIPTION	BRAND
1773C	6-ton Jack Stand	Stinger
1784A	12-ton Jack Stand	Stinger
1784B	6-ton Jack Stand	Stinger
1784C	12-ton Jack Stand	Stinger
2002	2000-lb.. Folding Floor Crane	Stinger
2003	1,500-lb. Engine Lift Package	Stinger
2004	4,000-lb. Folding Floor Crane	Stinger
2010	1,000-lb. Engine Stand	Stinger
2010A	1,000-lb Engine Stand	Stinger
2012	1,250-lb. Engine Stand	Stinger
2012A	1,250-lb Engine Stand	Stinger
2015	1,500-lb Under Hoist Stand w/o Pedal	Stinger
2015A	1,500-lb Under Hoist Stand w/o Pedal	Stinger
2016	1,500-lb. Under Hoist Stand w/o Pedal	Stinger
2016A	1,500-lb. Under Hoist Stand w/o Pedal	Stinger
2018	2-ton Tripod Stand	Stinger
2018A	2-ton Tripod Stand Air/Hydr. Pump	Stinger
2510	Air/Hydraulic Pump	Stinger
2510A	2-ton Bottle Jack	Stinger
4302A	4-ton Bottle Jack	Stinger
4304A	6-ton Bottle Jack	Stinger
4305	1,500-lb. Engine Load Leveler	Stinger
4306A	8-ton Bottle Jack	Stinger
4308A	12-ton Bottle Jack	Stinger
4312	12-ton Bottle Jack	Stinger
4312A	12-ton Bottle Jack, air assist	Stinger
4313	12-ton Bottle Jack, air assist	Stinger
4313A	12-ton Short Bottle Jack	Stinger
4314A	20-ton Bottle Jack	Stinger
4320A	20-ton Bottle Jack, air assist	Stinger
4321	20-ton Bottle Jack, air assist	Stinger
4321B	20-ton Short Bottle Jack	Stinger
4322A	32-ton Bottle Jack	Stinger
4324	1,000-lb. Engine Support Bar	Stinger
4332A	5-ton Bottle Jack	Stinger

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No Hassle Product List

The No Hassle exchange is effect for the first 30 days of use and includes the following items:

ITEM	ITEM DESCRIPTION	BRAND
5095A	Easy Lever (small)	OTC
5096A	Easy Lever (large)	OTC
5212	12-ton Tall Bottle Jack	OTC
5213	11-Ton Bottle Jack	OTC
5213T	12-ton Bottle Jack, telescoping	OTC
5220	20-ton Tall Bottle Jack	OTC
5221	19-Ton Bottle Jack	OTC
9005B	8-ton Bottle Jack	Stinger
9008B	12-ton Bottle Jack	Stinger
9012B	20-ton Bottle Jack	Stinger
9020B	30-ton Bottle Jack	Stinger
9030B	Spreader w/Coupler	Stinger
9101	Spreader w/Coupler	Stinger
9101A	Spreader w/Coupler	Stinger
9101B	Spreader w/Coupler	Stinger
9102	Spreader w/Coupler	Stinger
9104	4-ton Ram	Stinger
9104B	4-ton Ram	Stinger
9106	Single Speed Hand Pump	Stinger
9106A	Single Speed Hand Pump	Stinger
9106B	Single Speed Hand Pump	Stinger
9107	Single Speed Hand Pump	Stinger
9107A	Single Speed Hand Pump	Stinger
9107B	Single Speed Hand Pump	Stinger
9110	10-ton Ram	Stinger
9110A	10-ton Ram	Stinger
9110B	10-ton Ram	Stinger
9112B	12-ton Bottle Jack	Stinger
9120B	20 ton Bottle Jack	Stinger