
BALKAMP – CARLYLE TOOL

CHQ - Warranty Code 510 – Limited Lifetime

Products distributed by Balkamp that carry a Limited Lifetime Warranty are covered from the date of sale and are warranted against defects in material and workmanship. With proof of sale, a defective product will be replaced free of charge. This warranty does not cover expendable parts that can wear out from normal use within the warranty period.

This warranty covers the cost of the defective product only. Balkamp reserves the right to refuse credit in the event that any damage to the product resulted from customer abuse. This policy extends only to the original purchaser of the product and is nontransferable. Credit will not be issued on warranty items as specified for repair or return. Balkamp will not issue defective credit on assortments or kits as component parts are offered individually in Balkamp's lines of products. In most cases, you can break down the kit or the assortment into its individual component parts and replace only those parts which are truly defective. All items claimed defective should be returned from the NAPA AUTO PARTS store to the NAPA Distribution Center and then request an RGA from your servicing Balkamp Operation. Balkamp will review your defective credit request and issue credit on all items accompanied by the proper proof of purchase.