

Product Name: Prestone

Company: Prestone Products Corporation

Product Line Abbreviation(s) PAR

Product(s) Prestone Low-Tox (AF555P), Prestone DEX-COOL (AF888P, AF88855, AF850), Prestone Heavy Duty (AFC11000, AFC11100, AFC10000, AFC10100, AF9100, AF977HD)

Warranty Policies and Procedures (by product line)

A vehicle manufacturer may not condition a warranty on using a specific product identified by brand, trade or corporate name under federal law unless the manufacturer obtains a waiver from the Federal Trade Commission. We are not aware of any vehicle manufacturer seeking to obtain any such waiver with respect to an antifreeze product. We also are not aware of a single instance in which a vehicle manufacturer has denied a warranty claim due to the use of a Prestone product.

Handling of Alleged Defectives

1-800-890-2075, Option #4

Repair and Return Procedures (If product line requires them)

1-800-890-2075, Option #4

Contact / Customer Service: Aaron Jones

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