Product Name: Prestone Company: Prestone Products Corporation Product Line Abbreviation(s) PAR Warranty Policies and Procedures (by product line)

A vehicle manufacturer may not condition a warranty on using a specific product identified by brand, trade or corporate name under federal law unless the manufacturer obtains a waiver from the Federal Trade Commission. We are not aware of any vehicle manufacturer seeking to obtain any such waiver with respect to a Prestone product. We also are not aware of a single instance in which a vehicle manufacturer has denied a warranty claim due to the use of a Prestone product.

Handling of Alleged Defectives

1-800-890-2075, Option #4

Repair and Return Procedures (If product line requires them) 1-800-890-2075, Option #4

1-800-890-2075, Option #4

Contact / Customer Service: Aaron Jones Phone: 203-731-8191 Voice mail and E-mail: <u>aaron.jones@prestone.com</u> OR <u>information@prestone.com</u>