



HYBRID BATTERY WARRANTY AND WAIVER OF CLAIMS

ATTENTION: Refer to the appropriate shop manual for your vehicle to obtain specific service procedures for this part. If you do not have a service manual or lack the skill to install this part, it is recommended that you seek the services of a qualified technician. Pay special attention to all cautions and warnings included in the shop manual. Read and follow all instructions carefully.

Various Makes and Models

Effective January 1, 2018, all NAPA Hybrid Batteries (NHB) sold will feature a one-year warranty. This is consistent with OE manufacturer warranties. Warranty documents are included in each shipping crate and the NAPAOnline.com website.

LIMITED WARRANTY; WAIVER OF CLAIMS:

Dorman Products warrants its Hybrid Batteries to be free from defects in material and workmanship for a period of 12 months from the date of purchase, except as noted. Proof of purchase and installation must accompany the request to validate the foregoing warranty. This product warranty does not include damage caused by misuse or abuse; accident, the attachment of any unauthorized accessory, alteration to the product, improper installation, exposure to harsh weather and/or chemicals, lack of proper maintenance, or any other condition that are beyond the control of Dorman Products. **DORMAN SHALL NOT BE RESPONSIBLE FOR ANY TYPE OF INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES. ALL OTHER WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND THE IMPLIED WARRANTY OF MERCHANTABILITY, ARE EXCLUDED.**

By accepting this product, you hereby waive and release any claim now or hereafter existing against Dorman Products, its employees, officers, directors, agents and customers, on account of any and all claims, demands, suits, causes of action and all legal proceedings, whether civil or criminal, damages, losses, liabilities (including, but not limited to, strict liability in tort), obligations, penalties, judgments or fines and other sanctions, and any costs and expenses in connection therewith, including legal fees and expenses of whatever kind and nature, which may result from or arise out of injury to or death or loss or damage to property or the loss of use of any property which may result from or arise out of the possession, condition, use or operation this product.

SHELF LIFE/INSTALL DATE

After an extensive market study to improve end-user customer satisfaction with our hybrid batteries, we are changing our shelf life from 6 months to 3 months. This change will help ensure batteries in customer inventories are properly charged and will deliver a long service life once installed. Batteries in inventory over 3 months old should be returned for credit. Customers continuously having new returns due to no-sale before install date should turn off replenishment and use NAPA's special order process.

PRODUCT LABELING

All Dorman Hybrid Batteries will be clearly labeled with serial numbers, manufactured date and a **DO NOT INSTALL past date**. This labeling will make it clear to customers when they must pull a battery from their inventory and return it for credit. See images below.



WARRANTY CLAIMS

In order to process a defect claim, customers must provide a copy of the original install invoice to include the install date and battery serial number. To initiate a warranty claim, please have customers call the Tech Support line (866-933-2911) for warranty claim details.

Disclaimer:

Even though every attempt is made to ensure this information is complete and accurate, it is impossible to account for all possible circumstances or situations. Please consult with a qualified auto technician before attempting to perform any work you are not qualified to do. Automobiles can be hazardous to work on; be sure to take all necessary safety precautions. Failure to do so may result in property damage or personal injury. Certain motor vehicle standards and performance requirements may apply to your motor vehicle (such as Federal Motor Vehicle Safety Standards by the National Highway Traffic Safety Administration). Be sure that your work is performed in accordance with such standards and that you do not disable any motor vehicle safety feature.