

WARRANTY



Heater Limited Warranty

We warrant all heaters sold by NAPA to be free from defects in material and workmanship for 12 months from date of installation or 12,000 miles; whichever comes first, from the original retail purchaser and any parts of those heaters furnished by NAPA to be free from defects in material or workmanship for as long as the first retail purchaser owns the vehicle in which the NAPA heater was originally installed.

Regular preventative maintenance, as recommended by the vehicle manufacturer, including the use of **DISTILLED WATER with the antifreeze as prescribed by the vehicle owners' manual**, is required to maintain the Limited Warranty.

SUBJECT TO WARRANTY STOPPERS AND STANDARD LIMITED WARRANTY TERMS, LIMITATIONS AND DISCLOSURES.

In the event the warranty claim is approved, the original purchaser shall be responsible only for the cost of labor, **DISTILLED WATER**, antifreeze and any additional parts required to complete the installation of a replacement heater in the vehicle in which the heater was originally installed.

This limited warranty does not apply to products that have been altered outside the factory in any way, in the judgment of NAPA, to negatively affect the performance and or function of the heater. This warranty does not cover the effects of physical or chemical properties of water, steam or other liquids or gases used in the heater. This warranty does not cover damage caused by electrolysis (stray electrical current). This warranty does not cover engine damage caused by overheating of the cooling

system. NAPA is not responsible for any damage due to operator negligence, including, but not limited to, the failure of the operator to monitor and comply with lights, gauges and/or other signs or signals warning of impending engine overheating. This warranty does not extend to heater failures that result from the placement of the heater in an incompatible or mechanically unsound vehicle. Please consult the Products Catalog for identification of compatible heater models. If the heater fails due to a defect in material or workmanship, the original purchaser shall be responsible for presenting the defective heater and a COPY of the ORIGINAL PURCHASE RECEIPT to a participating facility to verify the cause of the heater failure. **RETAIN YOUR ORIGINAL RECEIPT for future proof of purchase.** All parts submitted for warranty must be returned freight prepaid in an original style of packaging, carefully packed for returns. All risks of loss or damage are retained by the customer while the goods are in the possession of the freight carrier in route to the participating facility. Repair or replacement of the heater at our sole discretion shall be the **SOLE AND EXCLUSIVE REMEDY** to which

NAPA is obligated and to which the original retail purchaser is entitled. **NAPA SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND RESULTING FROM THE ORDER OR USE OF ITS PRODUCTS.** Specifically, NAPA is not liable for damages that include the reimbursement of the original purchase price, the expense of delivering the product back to the owner, loss of the use of the vehicle, loss of time or inconvenience, towing charges, mechanic's travel time, telephone, rental of a replacement vehicle, hotels, lost wages, meals and any other special, incidental, consequential or punitive damages. **NAPA'S WARRANTY AS LIMITED HEREIN SHALL BE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND ALL SUCH EXPRESSED OR IMPLIED WARRANTIES ARE HEREBY DISCLAIMED.** NAPA does not assume or authorize anyone to assume for them any other obligation. **THIS WARRANTY IS NOT TRANSFERABLE AND IS AUTOMATICALLY NULL AND VOID IN THE EVENT THAT THE VEHICLE IN WHICH THE HEATER HAS BEEN INSTALLED IS SOLD, LEASED OR OTHERWISE TRANSFERRED TO ANOTHER OWNER.** This warranty gives you specific rights, and you may have other rights, which vary, from state to state. Some states do not allow the exclusion of incidental or consequential damages, so any such limitation may not apply to you. The manufacturer neither assumes nor authorizes any person to assume for it any obligation or liability other than as herein expressly stated.