



## NGK / NTK Warranty Guidelines Policy WTY 0520N Effective: **March 1, 2023**

All NGK / NTK products are manufactured to be free from defects and perform in the manner for which they were designed. Our warranty guidelines are as follows:

**NGK Spark Plugs: 60 days from date of purchase**

**NGK Racing Plugs: Due to extreme operating conditions and modifications in racing applications, these spark plugs are not warranted**

**NGK Glow Plugs: 60 days from date of purchase**

**NTK Oxygen Sensors: 60 days from date of purchase**

**NGK Coils: 3 (three) years or 36,000 miles from date of purchase**

**NTK Technical Sensors & VVT Solenoids: 3 (three) years or 36,000 miles from date of purchase**

Niterra North America, Inc. warrants that the NGK Spark Plugs and NTK products it sells to a distributor, retailer, seller, reseller or consumer, shall be free from defects in workmanship or materials. A distributor, retailer, seller, reseller or consumer, shall have no claim against Niterra North America, Inc. for any damaged or defective product or part, except in the case of damage or defect attributable to NGK Spark Plugs or NTK products.

**NGK Wire Sets: Limited Lifetime Warranty**

**NGK Coil on Plug Boots: Limited Lifetime Warranty**

NGK Spark Plug Wire Sets and Coil on Plug Boots are guaranteed to provide adequate performance for the limited lifetime of the products. The lifetime varies according to the vehicle application. This warranty applies only to NGK Spark Plug Wire Sets, Coil on Plug Boots and Resistor Covers and is extended only to the original purchaser of the product for the specific listed in the current NGK Application Catalogue(s). NGK Spark Plug Wire Sets, Coil on Plug Boots and Resistor Covers are warranted only when strictly used in accordance with the manufacturer's instructions for such installation and operation. This warranty does not apply to any NGK Spark Plug Wire Sets, Coil on Plug Boots and Resistor Covers installed on; commercial, fleet, heavy duty, off-road, and/or racing applications. Further, this warranty does not apply to any NGK Spark Plug Wire Sets, Coil on Plug Boots and Resistor Covers which have been improperly installed, altered, repaired, subjected to abuse, damaged from accidents, negligence, or misuse. Cost of labor and/or replacement of additional or other parts, including incidental or consequential damages, are not covered by this warranty. If vehicle application coverage is discontinued, warranty is null and void.

### Exclusions and Disclaimers of Warranties

- This limited warranty is not transferable and applies only to the original purchaser of the Product.
- NGK will not be responsible for damage resulting from any 1) deviation from NGK's application recommendations as stated in or on NGK's online catalog system or any packaging, labels or instructions with a Product, 2) installation of a Product in a manner which is not consistent with NGK's written instructions or accepted industry standard, 3) alteration or modification of a Product, 4) misuse, 5) neglect, 6) abuse, 7) accident, or 8) normal wear and tear, improper application, installation or operation of the Product
- This warranty does not apply to any Product that is installed in vehicles used for towing exceeding the vehicle manufacturer's defined limits, racing, public service, security or government use, off-highway recreational use, or four-wheel drive off-highway competition.