

LIMITED LIFETIME WARRANTY

RARE PARTS INC guarantees all DIAMOND SERIES® steering & suspension products to be free from defects in workmanship when used under normal operating conditions for as long as the original purchaser owns the original vehicle they were installed on. Rare Parts' obligation under this Limited Warranty is to repair or replace the defective product (at Rare Parts' discretion). Any and all costs of removal, installation, rental vehicle, freight, or incidental or consequential damages are expressly excluded from this warranty. All installations should be done by a qualified mechanic. Improper installation or modifications to our parts will void your warranty.

Parts manufactured by MOOG, McQuay-Norris, TRW, KYB, Atsco or other brand names are covered by their respective warranty.

WHAT IS NOT COVERED UNDER WARRANTY

Rare Parts will not warranty any part that has been damaged due to lack of lubrication, used for racing or competition, abuse, or any other use not originally intended for. Components that experience regular wear over time that are not covered include ball studs and components, dust boots, any moving parts, and painted or powder coated finishes. Labor costs for removal and installation are not covered.

WARRANTY CLAIM PROCEDURE

Any item subject to a warranty claim will need a prior authorized RGA# before returning. Any items received without an RGA# will be refused. We require digital pictures of the part installed on the vehicle. If installed incorrectly or part has been modified, warranty claim will be denied. **DO NOT REMOVE YOUR PART UNTIL INSTRUCTED TO DO SO!**

To start a warranty claim, provide us with the following:

1. Dated original invoice of purchase.
2. Clear Digital images showing our part installed on your vehicle. Multiple angles are encouraged.
3. Detailed information explaining reason for claim

Email the above information to tech@rareparts.com for review. If more photos or details are needed you will be contacted. **Once you receive your RGA # then remove your part.** It is the customer's responsibility for all shipping expenses. Make sure to label your box clearly with your RGA# and attention to the Tech Department.

Once Rare Parts receives your return you will receive a confirmation it has been received and in the inspection process. The warranty procedure may take up to 10 days once Rare Parts receives your part. You will be contacted with the results.

If a replacement part is needed during the process you may purchase from your vendor or directly from Rare Parts, Inc. (800)621-2005. Once the claim is determined you will be contacted.

HEAVY DUTY TRUCK SERIES GM TIE ROD ASSEMBLIES

Our tie rod assemblies' lengths are equivalent to the original equipment length. Our tie rod assemblies fit onto any stock or modified suspensions that utilize the stock GM tie rod ends, excluding Tuff Country Suspension. If your suspension kit is supplied with a replacement outer tie rod end, these may not fit your application. Any individual that modifies any part of the tie rod assemblies assumes all risks and responsibilities; also accepting they have voided their product warranty.

All installations should be done by a qualified professional mechanic. Improper installation or modifications to our parts will void your warranty. Rare Parts will not warranty any part that has been damaged due to lack of lubrication, used for racing or competition, abuse, or any other use the vehicle was not originally intended for. Any moving components that experience regular wear over time are not covered under this warranty which includes ball studs and components, dust boots, and painted or powder coated finishes. Labor costs for removal and installation are not covered.

THANK YOU FOR CHOOSING RARE PARTS.