



No Fault Warranty Program (NFWP) and Gold Seal Service Agreement (GSA1)

NAPA® Ironclad's No Fault Warranty Program is automatically included for all customers who purchase a NAPA® Ironclad engine, cylinder head, rear differential, or transfer case and have the product installed by a licensed automotive repair facility.

NAPA® Ironclad's Gold Seal Service Agreement is supplemental to the NAPA® Ironclad warranty and No Fault Warranty Program. The Gold Seal Service Agreement is not a warranty itself, but it does modify and/or improve specific benefits offered through our standard warranty.

NO FAULT WARRANTY PROGRAM (NFWP)

ALL customers that purchase a NAPA® Ironclad gasoline engine, cylinder head, rear differential, or transfer case and have the product installed at a licensed automotive repair facility will receive one free, first-time product replacement if product failure occurs within the warranty terms.

Any failure requiring replacement will receive the product replacement and be issued labor payment based on the Mitchell® Repair Manual published applicable flat-rate schedule not to exceed \$50/hour. All parts must be returned for inspection and evaluation.

Retail purchases are covered when the product is installed at a licensed automotive repair facility.

A retail DIY customer who purchases and installs a product receives the standard product warranty but is NOT eligible for labor reimbursement.

All repairs must receive authorization from the product support team. Unauthorized repairs will not be paid.

DO-IT-YOURSELF INSTALLATION AND REPAIRS

DIY installations, not performed by licensed automotive repair facilities, do not qualify for labor reimbursements. This includes DIY repairs, repairs performed by unlicensed repair facilities, and repairs made to units not originally installed by licensed automotive repair facilities.

All repairs must receive authorization from the product support team. Unauthorized repairs will not be paid.

GOLD SEAL SERVICE AGREEMENT (GSA1) BENEFITS

NAPA® Ironclad's Gold Seal Service Agreement is a premium supplement to the NAPA® Ironclad Standard Warranty and No Fault Warranty Program. The GSA1 must be purchased at the same time as the product.

The GSA1 is not a unique or separate warranty as it does not waive or modify any limitations or exclusions in the NAPA® Ironclad Standard Warranty except as noted in this document. The term of the GSA1 runs concurrently with the NAPA® Ironclad Warranty.

Authorized repairs will be reimbursed at a rate not to exceed the Mitchell® Repair Manual published applicable flat-rate schedule. Hourly rates for all authorized repairs will be paid in accordance with rate paid for the original installation but not to exceed \$95.00/hour.

GSA1 DIY repairs will be paid not to exceed \$30.00/hour on approved claims.

Car rental will be reimbursed at \$30/day up to a maximum of 5 days. The customer must supply a copy of the rental contract or receipt.

Towing will be reimbursed up to a maximum of \$100/occurrence. The customer must supply a copy of the towing invoice or contract.

Fluid replacement at the time of warranty repair will be reimbursed up to \$25/occurrence.

All repairs must receive authorization from the product support team. Unauthorized repairs will not be paid.