

## **WARRANTY AND SERVICE**

Wilton warrants every product they sell against manufacturers' defects. If one of our tools needs service or repair, please contact Technical Service by calling 1-800-274-6846, 8AM to 5PM CST, Monday through Friday

### **Warranty Period**

The general warranty lasts for the time period specified in the literature included with your product or on the official Wilton branded website.

- Wilton products carry a limited warranty which varies in duration based upon the product. (See chart below)
- Accessories carry a limited warranty of one year from the date of receipt.
- Consumable items are defined as expendable parts or accessories expected to become inoperable within a reasonable amount of use and are covered by a 90 day limited warranty against manufacturer's defects.

### **What is Covered**

This warranty covers any defects in workmanship or materials subject to the limitations stated below. This warranty does not cover failures due directly or indirectly to misuse, abuse, negligence or accidents, normal wear-and-tear, improper repair, alterations or lack of maintenance.

### **Who is Covered**

This warranty covers only the initial purchaser of the product from the date of delivery.

### **How to get Technical Support**

Please contact Technical Service by calling 1-800-274-6846. **Please note that you will be asked to provide proof of initial purchase when calling.**

If a product requires further inspection, the Technical Service representative will explain and assist with any additional action needed.

Wilton has Authorized Service Centers located throughout the United States. For the name of an Authorized Service Center in your area call 1-800-274-6846 or use the Service Center Locator on the Wilton website.

## More Information

Wilton is constantly adding new products. For complete, up-to-date product information, check with your local distributor or visit the Wilton website.

## How State Law Applies

This warranty gives you specific legal rights, subject to applicable state law.

## Warranty

Product Listing with Warranty Period



### 90 Days

- Parts and Consumable Items



### Lifetime

- Wilton Branded Products

NOTE: Wilton is a division of JPW Industries. References in this document to Wilton also apply to JPW Industries or any of its successors in interest to the Wilton brand.

## B.A.S.H \$1000 Guarantee

WILTON B.A.S.H.<sup>®</sup> Striking Tools with Unbreakable<sup>®</sup> Handle Technology are quite simply the most durable on the market, outperforming wood and fiberglass handled hammers strike after strike. We are so confident in the WILTON B.A.S.H.<sup>®</sup> Unbreakable<sup>®</sup> Handle Technology that for 2 full years after purchase, break the handle under normal wear and tear and receive \$1,000.

JPW Industries will pay you \$1,000 in cash if the handle of a B.A.S.H.<sup>®</sup> hammer you own breaks (severs) during normal use within two years after the date of purchase. This payment is in lieu of any other remedy for a product defect you may have, including breach of any other express or implied warranties. The B.A.S.H.<sup>®</sup> \$1,000 Guarantee does not apply to breakage that results from use of the hammer other than as a hand-held striking tool, nor to defects involving the hammer head, including but not limited to, separation of the head from the handle or head breaking.

### **How to Make a Claim**

The hammer must be returned for examination, postage prepaid, to a location designated by us. For the name of the location nearest you, please call 1-800-274-6848. You must provide proof of initial purchase date, and an explanation of how the handle broke must accompany the merchandise. If we determine you are covered by the Unbreakable<sup>®</sup> Handle Guarantee, we will send you \$1,000. If our inspection discloses a defect but you are not covered by the B.A.S.H.<sup>®</sup> \$1,000 Guarantee, we will repair or replace the product, or refund the purchase price, at our option, in accordance with our standard limited warranty above.

### **Limitations on this Warranty**

WILTON LIMITS ALL IMPLIED WARRANTIES TO THE PERIOD OF THE LIMITED WARRANTY FOR EACH PRODUCT. EXCEPT AS STATED HEREIN, ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

WILTON SHALL IN NO EVENT BE LIABLE FOR DEATH, INJURIES TO PERSONS OR PROPERTY, OR FOR INCIDENTAL, CONTINGENT, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING FROM THE USE OF OUR PRODUCTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

Wilton sells through distributors only. The specifications listed in Wilton printed materials and on official Wilton-branded website are given as general information and are not binding. Wilton reserves the right to effect at any time, without prior notice, those alterations to parts, fittings, and accessory equipment which they may deem necessary for any reason whatsoever.