

## WARRANTY

### GEARWRENCH - Warranty - Standard Limited Lifetime

Apex warrants to each original Customer of Products sold by Apex that such Products (excluding carrying cases and storage accessories and the product categories set forth below) are, at the time of delivery to the Customer, free of material and workmanship defects, provided that no warranty is made with respect to (a) any Product which has been modified, disassembled and/or reassembled or altered in any way or improperly installed; (b) any Product which has, in Apex's judgment, been subject to negligence, misuse, abuse, accident, improper storage or damage during shipment; (c) any Product which has not been operated and maintained in accordance with normal practice and in conformity with recommendations and published specifications of Apex; and (d) any Products which have been serviced or repaired by anyone other than an Authorized Repair Center of Apex or modified by anyone other than Apex. Normal wear and tear are also excluded.

Product Exceptions to the Standard Limited Lifetime Warranty:

Tool Boxes, Taps, Dies, Files, Torque Products, and Full Sets (Individual Components Only)

Accuracy standards for calibration on Torque Products are warranted for 90 days from the date of buyer acceptance. Torque Products in North America must be sent to Angle Repair & Calibration Service, Inc., 175 Angle Drive, Beckley, West Virginia 25801 (304) 253-5729 at Customer's cost for evaluation. Product meeting warranty criteria will be repaired or replaced subject to Apex's sole discretion. Torque Product components are subject to normal wear through use and replacement thereof is the responsibility of the Customer.

These warranties set forth herein are the sole warranties applicable to Products and is in lieu of all other warranties, whether express, implied or statutory. The implied warranties of merchantability and fitness for a particular purpose are specifically excluded.

Remedies: Customer's sole and exclusive remedy for breach of this Warranty is, at the option of Apex, repair or replacement of the defective product.

To contact our Customer Service team call or email:

1-800-643-0084 (8:00 am - 4:30 pm EST)

[customer.service@apextoolgroup.com](mailto:customer.service@apextoolgroup.com)

### **Torque Wrench Warranty Service Information:**

#### **Micrometer & Electronic Torque Wrenches USA:**

Angle Repair & Calibration Service, Inc.

175 Angle Drive

Beckley, WV 25801

Phone: 304-253-5729

Email: [barry@anglerepair.com](mailto:barry@anglerepair.com)

#### **Torque Wrench Warranty/Repair Partner Information (CANADA)**

McCann Equipment LTD.

2750 Coventry Road, Oakville, Ontario L6H 6R1

Phone: (905) 829-3393 Fax: (905) 829-0633

McCann Equipment LTD. Equipment McCann LTÉE

10255 Cote de Liesse, Dorval, Quebec H9P 1A3

Phone: (514) 636-6344 Fax: (514) 636-0365

McCann Equipment LTD.

1489 Dublin Avenue, Winnipeg, Manitoba R3E 3G8

Phone: (204) 774-2277 Fax: (204) 774-2358

McCann Equipment LTD.

4120-97th Street, Edmonton, Alberta T6E 5Y6

Phone: (780) 414-1808 Fax: (780) 414-1865

Canada West Torque Tools

(Division of McCann Equipment Ltd.)

#7-7533-135th Street, Surrey, British Columbia V3W 0N6

Phone: (604) 596-4077 Fax: (604) 596-6479

#### **64-830G, 64-832G, 64-833G & 64-836G - Torque Multipliers**

Hydratight/Sweeney Repair

2010 Clemont St.

Antigo, WI. 54409 USA

Phone: 715-627-5521 Fax: 715-627-5554

Email: [us.repair@hydratight.com](mailto:us.repair@hydratight.com)

GEARWRENCH Torque Products are precision instruments that contain moving parts. These components are subject to normal wear through use and replacement thereof is the responsibility of Buyer. Torque Products should be routinely checked for calibration at an Authorized Repair Center using GEARWRENCH repair parts.

This Warranty shall not apply to Products which have been misused, abused, damaged by accident or otherwise, repaired by anyone other than an Authorized Repair Center or modified by anyone other than Apex Tool Group and is in lieu of all other warranties, whether express, implied or statutory. THE IMPLIED WARRANTIES OF MERCHANT ABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY EXCLUDED. Buyer's sole and exclusive remedy for breach of this Warranty is, at the option of Apex Tool Group, repair or replacement of the defective Product. IN NO EVENT WILL APEX TOOL GROUP BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES ARISING FROM BREACH OF THIS WARRANTY, EVEN IF APEX TOOL GROUP HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

The Apex Tool Group is not responsible for personal injury or damage resulting from improper tool usage, product modification, abuse or usage beyond expected product life.