

## **BALKAMP**

BKN - Warranty Code 552 – See Manufacturer’s Complete Written Policy  
Manufacturer: Macneil Automotive

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### **Lifetime Limited Warranty**

WeatherTech Direct, LLC warrants that our products will be free from any defects in manufacturing, materials and workmanship for the life of the original purchaser and only for the original vehicle they were installed in.

Exclusions to this warranty include wear due to severe abrasive conditions, chemical contamination, such as spilled gasoline, bleach, vehicle accidents, misuse, abuse, incorrect installation, incorrect use, etc.

We are reasonable people and we believe in true customer satisfaction. Depending on the circumstance, we will either replace your product at no charge, charge you a prorated amount for a replacement, or issue a full or prorated refund. Our goal is to keep our customers happy for a lifetime and always reach a fair resolution to any issue.

Please note, if you purchased a WeatherTech product(s) from an unauthorized reseller, the unauthorized reseller may or may not honor our lifetime limited warranty. We strongly recommend purchasing from either us directly or through an authorized WeatherTech reseller.

If you require a refund or would like to return your WeatherTech product(s), always go directly to where you purchased them. Buying directly from WeatherTech Direct, LLC is clearly the ideal place to receive the best customer service, as we are the official source!

As our application data is continuously monitored and updated, product, if purchased from unauthorized resellers on the internet, such as from Amazon, eBay and some of their resellers, you are at risk of not getting the correct parts for your vehicle! Furthermore, you also risk substandard customer service as they are not specialists in what we do. No one takes care of YOU like we do!

**\*\*Our Lifetime Limited Warranty does not apply to the Roll up Truck Bed Cover.**

To obtain warranty service, you must contact customer support at **(800) 441-6287** or **(630) 769-1500** during regular business hours CST or email us at **warranty@weathertech.com** 24-7.