



GOJO Industries, Inc.
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Mailing Address:
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DATE: December 6, 2017
TO: GOJO North America Customer
SUBJECT: **GOJO Reliability Guarantee**

As the leading provider of hand hygiene solutions, GOJO has a strong history of delivering best-in-class dispensing innovation. GOJO stands firmly behind our products and we are committed to delivering excellence with every customer experience.

The GOJO Reliability Guarantee represents this commitment for all of our dispensing platforms. We support these systems in a variety of ways, ranging from:

- Troubleshooting via live phone support
- Sending GOJO field service technicians to help resolve any issues
- Repairing existing dispensers
- Providing replacement dispensers, if necessary, at no-charge
- Upgrading your facility to a newer dispensing technology, as needed

The GOJO team will work with you to determine the best solution for your specific situation.

Dispensing systems covered by this guarantee include:

PURELL® ES4, ES6 and ES8	TFX™
PURELL® CS4, CS6 and CS8	FMX-12™ and FMX-20™
LTX-7™ and LTX-12™	CX™, CXi™, CXac™ and CXT™
ADX-7™ and ADX-12™	PRO™ TDX™ 2000mL and 5000mL
PURELL ES® Everywhere System	NXT® 1000mL and 2000mL

Should you ever experience an issue with any GOJO system, simply contact GOJO Customer Service at 1.800.321.9647.

Stay well,

Steve Schultz
North American & International Business President & COO
GOJO Industries, Inc.