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## **BALKAMP**

### **BK - Warranty Code 726 – 3 Year Repair & Return**

Products distributed by Balkamp that carry a 3 year repair and return warranty are guaranteed to be free from defects in materials and workmanship when delivered to the customer. Some Balkamp products carry specific manufacturer warranties or require special handling procedures.

When a customer experiences operating problems with a product within 30 days of the original purchase, the NAPA Auto Parts store will be authorized to exchange the alleged defective item for a new one. The alleged defective item should be returned to your serving NAPA Distribution Center, who in turn will return the item to their servicing Balkamp operation. All alleged defective items must be accompanied by a receipt for proof of purchase, showing the purchase and exchange transaction took place within the warranty exchange period. The defective tag and RGN should be marked clearly as a “New Defective”. After the exchange period, this item will carry an additional 35 month repair or replace warranty. During the additional 35 month period, the alleged defective item will be repaired or replaced at Balkamp’s option. The alleged defective must be sent to an authorized Warranty Repair Center, freight prepaid. To ensure the repair and return of the item we require a sales receipt for proof of purchase and a completed copy of the NAPA defective tag.